



Effective December 13, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
7-Zip		https://www.7-zip.org/license.txt	https://www.7-zip.org/license.txt
8x8	Communication Platform	https://www.8x8.com/terms-and-conditions	https://www.8x8.com/terms-and-conditions/privacy-policy
ActivTrak	Workforce Management Analytics	https://www.activtrak.com/website-terms-of-use/	https://www.activtrak.com/privacy-policy/#8
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/dataprivacy/
ASUS	Hardware Supplier	https://www.asus.com/us/terms-of-use/notice-privacy-policy/official-site/	https://www.asus.com/us/terms-of-use/notice-privacy-policy/official-site/
AuditForIT	Sales tool to create presentations	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
AuditIT	Audit Platform	http://www.audit-it.com/privacy_policy.php	http://www.audit-it.com/privacy_policy.php
Azure	Cloud Computing Services	https://privacy.microsoft.com/en-us/support/legal/	https://privacy.microsoft.com/en-us/privacystatement
B&H	Computers/Technology Equipment	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#userAgreementDisclaimer	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#privacySecurity
Bitlocker	Hard Drive Encryption	https://learn.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
BitTitan	E-mail Migration	https://www.ideracorp.com/Legal/Terms-of-Use	https://www.ideracorp.com/en/legal/privacypolicy
Bluebeam	Revu Software	https://www.bluebeam.com/legal/terms-of-use/	https://www.bluebeam.com/legal/privacy-policy/
Brother	Printers/Copiers	https://www.brother-usa.com/terms-of-use	https://www.brother-usa.com/privacy-policy
BullPhish	Security Awareness Training Dark Web ID: Dark Web monitoring	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/
CIPP	MSP Platform	https://cipp.app/	N/A
Codetwo.com	E-mail Signatures, Migration, and Backup	https://www.codetwo.com/regulations/sales-and-services/	https://www.codetwo.com/regulations/privacy
Comcast	ISP/Broadband	https://business.comcast.com/terms-conditions-smb	https://www.xfinity.com/privacy/policy
Comcast/Xfinity	Internet	https://www.xfinity.com/terms	https://www.xfinity.com/privacy/policy
ConnectBooster	Credit Card Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/

Copilot	AI assistant platform	https://www.microsoft.com/en-us/legal/terms-of-use	https://www.microsoft.com/en-us/privacy/privacystatement
Cradlepoint	Cellular hardware manufacturer	https://resources.cradlepoint.com/end-user-agreement/end-user-agreement	https://cradlepoint.com/privacy-policy/
CrewHu	Customer Satisfaction Tracking	https://www.crewhu.com/terms-of-use	https://www.crewhu.com/privacy-policy
CyberDrain CIPP	Microsoft 365 Management Tool	https://cipp.app/	N/A
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
Cytracom ControlOne	VPN	https://www.cytracom.com/legal	https://www.cytracom.com/legal/privacy-policy
D&H	Distributor/Cloud Provider	https://www.dandh.com/v4/view?pageReq=legal&int_cid=NS-FOOT&utm_campaign=legal	https://www.dandh.com/v4/view?pageReq=privacy&int_cid=NS-FOOT&utm_campaign=privacy
DarkWebID	detect and mitigate cyber threats	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Datto	Backup and Disaster Recovery	https://www.kaseya.com/legal/website-terms-of-use/	https://www.datto.com/legal/privacy-policy
Datto AV	automatic threat blocking	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Datto BCDR	business continuity and disaster recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Datto Commerce	Kaseya quote manager	https://www.kaseya.com/legal/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Datto EDR	Detection and Response Software	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
DNS Filter	Content Filtering	https://www.dnsfilter.com/terms-of-service	https://www.dnsfilter.com/privacy-policy
DocuSign	E-Signatures	https://www.docusign.com/legal/terms-and-conditions	https://www.docusign.com/privacy
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://duo.com/legal/cisco-online-privacy-statement
Fortinet	Network Security	https://www.fortinet.com/corporate/about-us/legal	https://www.fortinet.com/corporate/about-us/privacy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Google Enterprise	Workspace	https://policies.google.com/terms?hl=en	https://policies.google.com/privacy?hl=en
Graphus	Email Security	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
HPE	Server hardware	https://www.hpe.com/us/en/about/legal/terms-of-use.html	https://www.hpe.com/us/en/legal/privacy.html
ID Agent	Dark Web Monitoring	https://www.idagent.com/terms-of-use/	https://www.idagent.com/privacy-policy/
IngramMicro	Distributor/Cloud Provider	https://www.ingrammicro.com/en-us/legal/terms-of-use/	https://www.ingrammicro.com/en-us/legal/privacy-statement
Intel	Hardware manufacturer	https://www.intel.com/content/www/us/en/legal/terms-of-use.html	https://www.intel.com/content/www/us/en/privacy/intel-privacy-notice.html
IT Glue	IT Documentation Software	https://www.itglue.com/terms-of-use/	https://www.itglue.com/privacy-policy/
Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Kaseya 365	Management, Security, Backup	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/

Kaseya BullPhish	Security Awareness, Phishing Simulations	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Kaseya Compliance Manager	Compliance	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Kaseya Spanning	Backup, Recovery	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Kaseya Vonahi	Pen testing	https://www.vonahi.io/terms	https://www.kaseya.com/legal/kaseya-privacy-statement/
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/	https://www.lenovo.com/us/en/privacy/
Let's Encrypt	SSL Provider	https://community.letsencrypt.org/tos	https://letsencrypt.org/privacy/
Logitech	Hardware Provider	https://www.logitech.com/en-us/tos/terms.html	https://www.logitech.com/en-us/legal/web-privacy-policy.html
Microcenter	Hardware supplier	https://www.microcenter.com/site/customer-support/terms-conditions-site.aspx	https://www.microcenter.com/site/customer-support/privacy_policy.aspx
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
Microsoft ChatGPT	Ai	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Copilot	AI Tools	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Office 365	cloud-powered productivity platform	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
Microsoft Teams (Installer)	messaging workspace	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Monoprice	Distributor/Cloud Provider	https://www.monoprice.com/terms-of-use/	https://www.monoprice.com/privacy
Mozilla Firefox	Browser platform	https://www.mozilla.org/en-US/about/legal/terms/mozilla/	https://www.mozilla.org/en-US/privacy/websites/
Netgate	Network Security	https://www.netgate.com/company/web-terms	https://www.netgate.com/company/privacy-policy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
Network Solutions	web host	https://assets.web.com/legal/English/TermsOfUse.pdf	https://newfold.com/privacy-center
NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
OneDrive	Personal Cloud Storage	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
PandaDoc	E-Signatures	https://www.pandadoc.com/terms-of-use/	https://www.pandadoc.com/privacy-notice/
PAX8	Supplier	https://www.pax8.com/en-us/terms/	https://www.pax8.com/en-us/privacy-policy/
Pfsense	Firewall software	https://www.pfsense.org/terms.html	https://www.pfsense.org/privacy.html
Polycom	Wireless\Conf\Headsets	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
ProxMox	Virtual Machine Software	https://proxmox.com/en/legal	https://proxmox.com/en/privacy-policy
Qnap	Network Attached Storage	https://www.qnap.com/en-us/legal/qnap-terms-of-use	https://www.qnap.com/en-us/legal/qnap-privacy-policy
RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Rocket Cyber (a Kaseya Company)	Managed Platform	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
SaaSAlerts	Cloud productivity alerting	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/

Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx
Spanning	Cloud Based Backup	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Splashtop	Remote Control software	https://www.splashtop.com/terms/splashtop	https://www.splashtop.com/privacy
Supermicro	Computer hardware supplier	https://www.supermicro.com/en/about/policies	https://www.supermicro.com/en/about/policies/privacy
Synology	Servers	https://www.synology.com/en-us/company/legal/terms_conditions	https://www.synology.com/en-us/privacy
Synology C2	Backup, Recovery	https://c2.synology.com/en-us/legal/terms_conditions	https://www.synology.com/en-us/company/legal/privacy
Synology Hyper Backup	Backup, Recovery	https://www.synology.com/en-global/company/legal/terms_conditions	https://www.synology.com/en-global/company/legal/privacy
TDSynnex	Distributor	https://www.tdsynnex.com/us/en/terms-and-conditions.html	https://www.tdsynnex.com/us/en/privacy.html
Technology Marketing Toolkit, Inc.	Marketing Company	https://www.technologymarketingtoolkit.com/websiteterms.php	https://www.technologymarketingtoolkit.com/privacy-policy/
Timus Networks	VPN	https://www.timusnetworks.com/terms-of-use/	https://www.timusnetworks.com/privacy-policy/
TPLink Omada	Cloud Software Platform	https://privacy.tplink.com/web/official/terms-of-use?region=US	https://privacy.tplink.com/web/official/privacy-policy?region=US&type=smb
TreeSize	Disk Storage Usage Reporting	https://www.jam-software.com/company/terms_conditions.shtml	https://www.jam-software.com/company/privacy.shtml
TrippLite / Eaton	Power & Backup	https://www.eaton.com/us/en-us/company/policies-and-statements/terms-and-conditions.html	https://www.eaton.com/us/en-us/company/policies-and-statements/privacy-cookies-and-data-protection.html
TrueNAS	Software	https://www.truenas.com/terms/	https://www.truenas.com/privacy-policy/
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/terms-sofservice/	https://www.ui.com/legal/privacy-policy/
UISP by Ubiquiti	Network Planning	https://www.ui.com/legal/terms-sofservice/	https://www.ui.com/legal/privacy-policy/
Unifi by Ubiquiti	WiFi Platform	https://www.ui.com/legal/terms-sofservice/	https://www.ui.com/legal/privacy-policy/
Unitrends Backup	Cloud base backup Software	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Verizon	Internet	https://www.verizon.com/about/terms-conditions/overview	https://www.verizon.com/about/privacy/
VLC Media Player	Media player software	https://en.vlc.de/license.php	N/A
VMWare	Software	https://www.broadcom.com/company/legal/terms-of-use	https://www.broadcom.com/company/legal/privacy
Vonahi	Penetration Testing	https://www.vonahi.io/terms	https://www.vonahi.io/privacy
Wacom	Tablets	https://www.wacom.com/en-us/terms-of-use	https://www.wacom.com/en-us/privacy
Wasabi	Cloud Storage	https://wasabi.com/legal/terms-of-use/	https://wasabi.com/legal/privacy-policy/
Western Digital	Hardware	https://www.westerndigital.com/legal/terms-and-conditions-of-sale-consumer	https://www.westerndigital.com/legal/privacy-statement
Xfinity	Internet Hosting	https://www.xfinity.com/terms	https://www.xfinity.com/privacy-policy
Zapier	Automation Software	https://zapier.com/legal/terms-of-service	https://zapier.com/privacy
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/