



Effective October 10, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

## Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party Managed IT Services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider’s sole discretion. “Third-Party Services” are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider’s control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider’s agreements and policies apply to Client’s and Provider’s use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER’S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider’s agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
Addigy	Mobile Device Management Software	<a href="https://addigy.com/terms-and-conditions/">https://addigy.com/terms-and-conditions/</a>	<a href="https://addigy.com/legal/privacy-policy">https://addigy.com/legal/privacy-policy</a>
Adobe Sign	Digital signatures	<a href="https://www.adobe.com/legal/terms.html">https://www.adobe.com/legal/terms.html</a>	<a href="https://www.adobe.com/privacy.html">https://www.adobe.com/privacy.html</a>
AppRiver	CSP	<a href="https://appriver.com/sites/default/files/2020-03/AR%20Subscription%20Terms%203.24.20.pdf">https://appriver.com/sites/default/files/2020-03/AR%20Subscription%20Terms%203.24.20.pdf</a>	<a href="https://zix.com/privacy-policy">https://zix.com/privacy-policy</a>
Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	<a href="https://www.auvik.com/terms/">https://www.auvik.com/terms/</a>	<a href="https://www.auvik.com/privacy-policy/">https://www.auvik.com/privacy-policy/</a>
Axcient	Disaster Recovery	<a href="https://axcient.com/terms-and-conditions/">https://axcient.com/terms-and-conditions/</a>	<a href="https://axcient.com/privacy-policy/">https://axcient.com/privacy-policy/</a>
Barracuda	24x7 help desk	<a href="https://www.barracuda.com/company/legal/prd_trm">https://www.barracuda.com/company/legal/prd_trm</a>	<a href="https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy">https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy</a>
BitDefender	EndPoint Protection Software	<a href="https://www.bitdefender.com/site/view/legal-eula.html">https://www.bitdefender.com/site/view/legal-eula.html</a>	<a href="https://www.bitdefender.com/site/view/legal-privacy.html">https://www.bitdefender.com/site/view/legal-privacy.html</a>
BitTitan	E-mail Migration	<a href="https://www.bittitan.com/legal/">https://www.bittitan.com/legal/</a>	<a href="https://www.bittitan.com/legal/privacy-policy/">https://www.bittitan.com/legal/privacy-policy/</a>
Clearly	VoIP SIP	<a href="https://www.clearfly.net">https://www.clearfly.net</a>	<a href="https://www.clearfly.net/legal/privacy">https://www.clearfly.net/legal/privacy</a>
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	<a href="https://meraki.cisco.com/support/#policies:tou">https://meraki.cisco.com/support/#policies:tou</a>	<a href="https://meraki.cisco.com/support/#policies:privacy">https://meraki.cisco.com/support/#policies:privacy</a>
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	<a href="https://www.connectwise.com/company/terms">https://www.connectwise.com/company/terms</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>

Connectwise/Sentinel One	Managed Detection and Response with SOC	<a href="https://www.sentinelone.com/legal/terms-of-service/">https://www.sentinelone.com/legal/terms-of-service/</a>	<a href="https://www.sentinelone.com/legal/privacy-policy/">https://www.sentinelone.com/legal/privacy-policy/</a>
Cylance	Managed Detection and Response	<a href="https://solutionsgranted.com/services/">https://solutionsgranted.com/services/</a>	N/A
Datto	Backup and Disaster Recovery	<a href="https://www.datto.com/legal/terms-of-use">https://www.datto.com/legal/terms-of-use</a>	<a href="https://www.datto.com/legal/privacy-policy">https://www.datto.com/legal/privacy-policy</a>
Dell	Desktops, Laptops, Servers	<a href="https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp">https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp</a>	<a href="https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp">https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp</a>
DropSuite	O365 Backup	<a href="https://dropsuite.us/terms">https://dropsuite.us/terms</a>	<a href="https://dropsuite.com/privacy-policy">https://dropsuite.com/privacy-policy</a>
DYN – Oracle	DNS	<a href="https://www.oracle.com/legal/terms.html">https://www.oracle.com/legal/terms.html</a>	<a href="https://www.oracle.com/legal/privacy">https://www.oracle.com/legal/privacy</a>
EaseUS	BDR	<a href="https://www.easeus.com/legal-counsel.htm">https://www.easeus.com/legal-counsel.htm</a>	<a href="https://www.easeus.com/privacy.htm">https://www.easeus.com/privacy.htm</a>
Egnyte	File Sync	<a href="https://www.egnyte.com/terms-and-conditions/01-2020">https://www.egnyte.com/terms-and-conditions/01-2020</a>	<a href="https://www.egnyte.com/privacy-policy">https://www.egnyte.com/privacy-policy</a>
EnGenius Technology	Web Design, Digital Marketing	<a href="https://store.engeniustech.com/pages/terms-conditions">https://store.engeniustech.com/pages/terms-conditions</a>	<a href="https://www.engeniustech.com/privacy-policy.html">https://www.engeniustech.com/privacy-policy.html</a>
Galactic Advisors	Cybersecurity	N/A	<a href="https://www.galacticadvisors.com/privacy-policy/">https://www.galacticadvisors.com/privacy-policy/</a>
GoDaddy	Internet Hosting	<a href="https://www.godaddy.com/legal/agreements">https://www.godaddy.com/legal/agreements</a>	<a href="https://www.godaddy.com/legal/agreements/privacy-policy">https://www.godaddy.com/legal/agreements/privacy-policy</a>
Google	Email Provider	<a href="https://policies.google.com/terms?hl=en-US">https://policies.google.com/terms?hl=en-US</a>	<a href="https://policies.google.com/privacy?hl=en">https://policies.google.com/privacy?hl=en</a>
Gozynta	ConnectWise Sync Tool	<a href="https://www.gozynta.com/terms/">https://www.gozynta.com/terms/</a>	<a href="https://www.gozynta.com/privacy/">https://www.gozynta.com/privacy/</a>
Grandstream	VoIP	<a href="http://www.grandstream.com/ipvideotalk_terms.html">http://www.grandstream.com/ipvideotalk_terms.html</a>	<a href="http://www.grandstream.com/privacy-statement">http://www.grandstream.com/privacy-statement</a>
Graybar	Hardware Provider	<a href="https://www.graybar.com/">https://www.graybar.com/</a>	<a href="https://www.graybar.com/privacy-policy">https://www.graybar.com/privacy-policy</a>
Hewlett Packard	Desktop, laptops	<a href="https://www.hp.com/us-en/terms-of-use.html">https://www.hp.com/us-en/terms-of-use.html</a>	<a href="https://www.hp.com/us-en/privacy/privacy-central.html">https://www.hp.com/us-en/privacy/privacy-central.html</a>
HiK-Vision	Surveillance	<a href="https://www.hikvision.com/en/policies/general-terms-of-use">https://www.hikvision.com/en/policies/general-terms-of-use</a>	<a href="https://us.hikvision.com/en/support-resources/privacy-policy">https://us.hikvision.com/en/support-resources/privacy-policy</a>
Huntress	EndPoint Protection Software	<a href="https://huntress.io/terms_of_service.html">https://huntress.io/terms_of_service.html</a>	<a href="https://www.huntress.com/privacy-policy">https://www.huntress.com/privacy-policy</a>
ID Agent	Dark Web Monitoring	<a href="https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf">https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf</a>	<a href="https://www.idagent.com/privacy-policy/">https://www.idagent.com/privacy-policy/</a>
Infrascale	BDR	<a href="https://www.infrascale.com/legal/terms-of-service/">https://www.infrascale.com/legal/terms-of-service/</a>	<a href="https://www.infrascale.com/legal/privacy-policy">https://www.infrascale.com/legal/privacy-policy</a>
IngramMicro	Distributor/Cloud Provider	<a href="https://corp.ingrammicro.com/en-us/legal/terms_of_use">https://corp.ingrammicro.com/en-us/legal/terms_of_use</a>	<a href="https://corp.ingrammicro.com/en-us/legal/privacy">https://corp.ingrammicro.com/en-us/legal/privacy</a>
Intellisys	ISP	<a href="https://intellisys-group.com/terms-and-conditions/">https://intellisys-group.com/terms-and-conditions/</a>	<a href="https://intellisys.com/privacy-policy">https://intellisys.com/privacy-policy</a>
IT Glue	IT Documentation Software	<a href="https://www.itglue.com/terms/">https://www.itglue.com/terms/</a>	<a href="https://www.itglue.com/privacy-policy/">https://www.itglue.com/privacy-policy/</a>
KnowBe4	Security Awareness Training	<a href="https://www.knowbe4.com/webside-terms-of-use">https://www.knowbe4.com/webside-terms-of-use</a>	<a href="https://www.knowbe4.com/webside-privacy-notice">https://www.knowbe4.com/webside-privacy-notice</a>
LastPass	Password and Identity Management	<a href="https://www.docracy.com/0wu8xuu81x2/lastpass-com-terms-of-service-tos">https://www.docracy.com/0wu8xuu81x2/lastpass-com-terms-of-service-tos</a>	<a href="https://lastpassapp.com/privacy">https://lastpassapp.com/privacy</a>
Lenovo	Hardware Provider	<a href="https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F">https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F</a>	<a href="https://www.lenovo.com/us/en/privacy/">https://www.lenovo.com/us/en/privacy/</a>
MalwareBytes	EndPoint Protection Software	<a href="https://www.malwarebytes.com/eula">https://www.malwarebytes.com/eula</a>	<a href="https://www.malwarebytes.com/legal/privacy-policy">https://www.malwarebytes.com/legal/privacy-policy</a>

Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	<a href="https://www.microsoft.com/en-us/legal/terms-of-use">https://www.microsoft.com/en-us/legal/terms-of-use</a>	<a href="https://privacy.microsoft.com/en-us/privacystatement">https://privacy.microsoft.com/en-us/privacystatement</a>
N-Able	Sentinel One, Vigilance, Cove Backup	<a href="https://www.n-able.com/legal/terms-of-use">https://www.n-able.com/legal/terms-of-use</a>	<a href="https://www.n-able.com/legal/privacy">https://www.n-able.com/legal/privacy</a>
Nerdio	Cloud Management	<a href="https://privatecloud.getnerdio.com/terms-of-service/">https://privatecloud.getnerdio.com/terms-of-service/</a>	<a href="https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy">https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy</a>
Netgear	Networking, Switching	<a href="https://www.netgear.com/about/terms-and-conditions/">https://www.netgear.com/about/terms-and-conditions/</a>	<a href="https://policy.netgear.com/privacy/privacy.html">https://policy.netgear.com/privacy/privacy.html</a>
NewEgg Business	Hardware	<a href="https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&amp;text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment.">https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&amp;text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment.</a>	<a href="https://kb.neweggbusiness.com/knowledge-base/privacy-policy">https://kb.neweggbusiness.com/knowledge-base/privacy-policy</a>
Nilear	ConnectWise Billing Integration Tool	<a href="https://www.nilearos.com/">https://www.nilearos.com/</a>	<a href="https://www.nilearos.com/privacy-policy.html">https://www.nilearos.com/privacy-policy.html</a>
Ntegrated	ISP-Managed	<a href="https://ntegrated.net">https://ntegrated.net</a>	<a href="https://ntegrated.net/legal/aup">https://ntegrated.net/legal/aup</a>
PAX8	Supplier	<a href="https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf">https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf</a>	<a href="https://www.pax8.com/en-us/privacy-policy">https://www.pax8.com/en-us/privacy-policy</a>
PDQ	Software Deployment	<a href="https://www.pdq.com/terms-of-use/">https://www.pdq.com/terms-of-use/</a>	<a href="https://www.pdq.com/privacy-policy/">https://www.pdq.com/privacy-policy/</a>
Proofpoint	Email Protection	<a href="https://www.proofpoint.com/us/legal/license">https://www.proofpoint.com/us/legal/license</a>	<a href="https://www.proofpoint.com/us/legal/privacy-policy">https://www.proofpoint.com/us/legal/privacy-policy</a>
Pulsar360	VoIP	<a href="https://www.pulsar360.com">https://www.pulsar360.com</a>	<a href="https://corp.ingrammicro.com/en-us/legal/privacy">https://corp.ingrammicro.com/en-us/legal/privacy</a>
RapidFire	Network evaluation	<a href="https://www.rapidfiretools.com/eula/">https://www.rapidfiretools.com/eula/</a>	<a href="https://www.rapidfiretools.com/privacy-policy/">https://www.rapidfiretools.com/privacy-policy/</a>
Register.com	Internet Hosting	<a href="https://www.register.com">https://www.register.com</a>	<a href="https://newfold.com/privacy-center">https://newfold.com/privacy-center</a>
SaaSAlerts	Alerting Platform	<a href="https://saasalerts.com/terms/">https://saasalerts.com/terms/</a>	<a href="https://saasalerts.com/privacy-policy/">https://saasalerts.com/privacy-policy/</a>
ScalePad	Lifecycle Management	<a href="https://app.scalepad.com/pages/terms">https://app.scalepad.com/pages/terms</a>	<a href="https://app.scalepad.com/pages/privacy">https://app.scalepad.com/pages/privacy</a>
Sherweb	CSP	<a href="https://www.sherweb.com/legal/">https://www.sherweb.com/legal/</a>	<a href="https://www.sherweb.com/legal/privacy/">https://www.sherweb.com/legal/privacy/</a>
Solink	Cloud based Video Security	<a href="https://solink.com/privacy-policy/">https://solink.com/privacy-policy/</a>	<a href="https://solink.com/solink-software-license-agreement/">https://solink.com/solink-software-license-agreement/</a>
Splashtop	Remote Control Software	<a href="https://www.splashtop.com/terms/splashtop">https://www.splashtop.com/terms/splashtop</a>	<a href="https://www.splashtop.com/privacy">https://www.splashtop.com/privacy</a>
Star2Star	VoIP	<a href="http://orion-cust.star2star.net/dogsclub/terms-conditions.html">http://orion-cust.star2star.net/dogsclub/terms-conditions.html</a>	<a href="https://s2s-support-files.s3.amazonaws.com/legal/star2star-communications-llc-privacy-policies.pdf">https://s2s-support-files.s3.amazonaws.com/legal/star2star-communications-llc-privacy-policies.pdf</a>
Synnex	Distributor/Cloud Provider	<a href="https://www.synnecorp.com/terms/">https://www.synnecorp.com/terms/</a>	<a href="https://www.synnecorp.com/privacy-policy/">https://www.synnecorp.com/privacy-policy/</a>
TDSynnex	Distributor	<a href="https://www.tdsynnex.com/us/en/privacy.html">https://www.tdsynnex.com/us/en/privacy.html</a>	<a href="https://www.tdsynnex.com/us/en/terms-and-conditions.html">https://www.tdsynnex.com/us/en/terms-and-conditions.html</a>
TeamViewer	Remote Access Software	<a href="https://www.teamviewer.com/en-us/info/commercial-use/">https://www.teamviewer.com/en-us/info/commercial-use/</a>	<a href="https://www.teamviewer.com/en-us/trust-center/world-class-privacy/">https://www.teamviewer.com/en-us/trust-center/world-class-privacy/</a>
TechData	Distributor/Cloud Provider	<a href="https://www.techdata.com/content/visitor/abouttd/conditions.aspx">https://www.techdata.com/content/visitor/abouttd/conditions.aspx</a>	<a href="https://www.techdata.com/privacy/">https://www.techdata.com/privacy/</a>
Teleco	Hardware	<a href="https://www.teleco.com/">https://www.teleco.com/</a>	<a href="https://www.teleco.com/privacy-policy">https://www.teleco.com/privacy-policy</a>

TeleDynamics	Hardware	<a href="https://www.teledynamics.com/#/terms-and-conditions">https://www.teledynamics.com/#/terms-and-conditions</a>	<a href="https://www.teledynamics.com/#/privacy-policy">https://www.teledynamics.com/#/privacy-policy</a>
ThreatLocker	Zero-Trust Network Management	<a href="https://www.ui.com/legal/unifi-elite/termsandconditions/">https://www.ui.com/legal/unifi-elite/termsandconditions/</a>	<a href="https://www.ui.com/legal/privacy-policy/">https://www.ui.com/legal/privacy-policy/</a>
Tigerpaw	Professional Services Automation, CRM, and BPM	<a href="https://tigerpaw.com/terms-of-service/">https://tigerpaw.com/terms-of-service/</a>	<a href="https://tigerpaw.com/privacy-policy/">https://tigerpaw.com/privacy-policy/</a>
Ubiquiti	Networking, Switching, WiFi	<a href="https://www.ui.com/legal/unifi-elite/termsandconditions/">https://www.ui.com/legal/unifi-elite/termsandconditions/</a>	<a href="https://www.ui.com/legal/privacy-policy/">https://www.ui.com/legal/privacy-policy/</a>
VMWare	Software	<a href="https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf">https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf</a>	<a href="https://www.vmware.com/help/privacy.html">https://www.vmware.com/help/privacy.html</a>
WatchGuard	Firewall, Hardware & Software	<a href="https://www.watchguard.com/wgrd-trust-center/privacy-policy">https://www.watchguard.com/wgrd-trust-center/privacy-policy</a>	<a href="https://www.watchguard.com/wgrd-trust-center/terms-of-use">https://www.watchguard.com/wgrd-trust-center/terms-of-use</a>
Webroot	Antivirus	<a href="https://www.webroot.com/us/en/legal/service-terms-and-conditions">https://www.webroot.com/us/en/legal/service-terms-and-conditions</a>	<a href="https://www.webroot.com/us/en/legal/privacy">https://www.webroot.com/us/en/legal/privacy</a>
Wesco	Hardware	<a href="https://www.wesco.com/us/en.html">https://www.wesco.com/us/en.html</a>	<a href="https://www.wesco.com/content/wesco/us/en/policies/privacy-policy">https://www.wesco.com/content/wesco/us/en/policies/privacy-policy</a>
Yealink	Communications	<a href="https://www.yealink.com/news_190.html">https://www.yealink.com/news_190.html</a>	<a href="https://www.yealink.com/news_167.html">https://www.yealink.com/news_167.html</a>
Zultys	VoIP	<a href="https://www.zultys.com/terms-and-conditions/">https://www.zultys.com/terms-and-conditions/</a>	<a href="https://www.zultys.com/privacy-policy/#%22">https://www.zultys.com/privacy-policy/#%22</a>