Updated June 24, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
ACI Learning	Technical Training	https://www.acilearning.com/terms-and-conditions/	https://www.acilearning.com/privacy-policy/
Acronis	Security, Backup, Disaster Recovery	https://www.acronis.com/en-us/support/platform-terms-conditions.html	https://www.acronis.com/en-us/company/privacy/
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Alternative Payments	Client Billing, Payment Processing	https://www.alternativepayments.io/terms-of-use/	https://www.alternativepayments.io/privacy-policy/
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/dataprivacy/
AT&T	Network Services	https://www.corp.att.com/agreement/	https://about.att.com/privacy/full_privacy_policy.html
Authanvil / Kaseya	Multifactor Authentication	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	https://www.auvik.com/terms/	https://www.auvik.com/privacy-policy/

© Scott & Scott, LLP

Avanan	E-mail Security	https://www.avanan.com/avanan-terms-of-service	https://www.checkpoint.com/privacy/
BitTitan	E-mail Migration	https://www.bittitan.com/legal/	https://www.bittitan.com/legal/privacy-policy/
Calendy	Scheduling Link	https://calendly.com/legal/customer-terms-conditions	https://calendly.com/legal/privacy-notice
Cavelo	Data Security Monitoring	https://www.cavelo.com/legal/terms-and-conditions	https://www.cavelo.com/legal/privacy-policy
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
Clearfly	VOIP SIP	https://www.clearfly.net	https://www.clearfly.net/legal/privacy/
Cloud Flare	DNS Record Hosting	https://www.cloudflare.com/website-terms/	https://www.cloudflare.com/privacypolicy/
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Connectwise / Sentinel One	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
Cove	Backup and Disaster Recovery	https://www.n-able.com/legal/terms-of-use	https://www.n-able.com/legal/privacy
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
Cylance	Managed Detection and Response	https://solutionsgranted.com/services/	N/A
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
Digital Watchdog	CCTV / IP Camera	https://digital-watchdog.com/page/terms-conditions/	https://digital-watchdog.com/page/statement-of-privacy/
Domotz	Network Monitoring Software	https://www.domotz.com/terms-and-conditions.php	https://www.domotz.com/product-privacy-policy.php
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
Eagle Eye Networks	Video Surveillance	www.een.com/	https://www.een.com/privacy-policy/
Fortinet	Network Security	https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf	https://www.fortinet.com/corporate/about-us/privacy

© Scott & Scott, LLP

GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Graybar	Hardware Provider	https://www.graybar.com/website-terms-of-use	https://www.graybar.com/privacy-policy
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy-central.html
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Intellisys	ISP	https://intellisys-group.com/terms-and-conditions/	https://intelisys.com/privacy-policy/
Intermedia	VoIP, E-maill	https://www.intermedia.com/legal	https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf
Intuit	Accounting	https://www.intuit.com/legal/terms/en-global/quickbooks/online/	https://www.intuit.com/privacy/statement/
Invarosoft	MSP Software	https://policies.google.com/terms	https://policies.google.com/privacy
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
LastPass	Password and Identity Management	https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Liongard	Customer Onboarding, Change Management	https://www.liongard.com/terms-of-use/	https://www.liongard.com/privacy-policy/
LogMeIn / GoTo	Remote Access Software	https://www.logmein.com/legal/terms-and-conditions	https://www.logmein.com/legal/privacy
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment.	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
PAX8	Supplier	https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf	https://www.pax8.com/en-us/privacy-policy/

© Scott & Scott, LLP

Proofpoint	Email Protection	https://www.proofpoint.com/us/legal/license	https://www.proofpoint.com/us/legal/privacy-policy
Pulsar360	VOIP System	https://www.pulsar360.com/	https://www.pulsar360.com/resources/hipaa
Quoter	Proposals and Quotes	https://www.quoter.com/terms-of-service/	https://www.quoter.com/privacy-policy/
RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
SaaS Alerts	Cloud Monitoring	https://saasalerts.com/terms-use/	https://saasalerts.com/privacy-policy/
Sherweb	Cloud Reseller	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
Smart Deploy	Machine imaging	https://www.smartdeploy.com/terms-privacy/	https://www.smartdeploy.com/terms-privacy/
Solarwinds	Network Management	https://www.solarwinds.com/legal/eula	https://www.solarwinds.com/legal/privacy
SonicWall	Hardware Security / Firewall	https://www.sonicwall.com/legal/general-product-agreement/	https://www.sonicwall.com/legal/privacy-statement/
Synnex	Distributor/Cloud Provider	https://www.synnexcorp.com/terms/	https://www.synnexcorp.com/privacy-policy/
Synology	Servers	https://www.synology.com/en-us/company/legal/terms_conditions	https://www.synology.com/en-us/privacy
Termius	Console CLI Software	https://termius.com/terms-of-use	https://termius.com/privacy-policy
Twilio/Sendgrid	Messaging, Programmable Voice	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Watchguard	Network Security and Multi-Factor Authentication	https://www.watchguard.com/wgrd-support/support-levels/terms-conditions	https://www.watchguard.com/wgrd-about/privacy-policy
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/
Zultys	Unified Communications	https://www.zultys.com/terms-and-conditions/	https://www.zultys.com/privacy-policy/
Zyxel	Personal Cloud Storage	https://www.zyxel.com/us/en/Terms-of-Use.shtml	https://www.zyxel.com/us/en/privacy_policy.shtml

© Scott & Scott, LLP