



Effective April 2, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Absolute LoJack	Data Protection	https://www.absolute.com/company/legal/terms-and-conditions/	https://try.drivestrike.com/?gad_source=1&qclid=EAIaIQobChMlp-60sJDHhQMVGy7UAR2log-GEAYASAAEqLaMvD_BwE
ActivTrak	Workforce Management Analytics	https://www.activtrak.com/website-terms-of-use/	https://support.activtrak.com/hc/en-us/articles/4414165344795-Data-Privacy-and-the-ActivTrak-Platform#:~:text=ActivTrak's%20privacy%2Dfirst%20approach%20empowers,the%20default%20within%20the%20platform.
Amazon	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=fpr
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
AppRiver	CSP	https://appriver.com/sites/default/files/2020-03/AR%20Subscription%20Terms%203.24.20.pdf	https://zix.com/privacy-policy
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/dataprivacy/
AT&T	Network Services	https://www.corp.att.com/agreement/	https://about.att.com/privacy/full_privacy_policy.html
Atlassian	Portfolio software	https://www.atlassian.com/legal/cloud-terms-of-service	https://www.atlassian.com/legal/privacy-policy#what-this-policy-covers
AuditIT	Audit Platform	http://www.audit-it.com/privacy_policy.php	https://kylekiider.com/internal-audit-department-policies/

Authy	Multifactor Authentication	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
AvePoint	Office 365 Backups	https://www.avepoint.com/company/terms-and-conditions	https://www.avepoint.com/company/privacy-notice
Aviada Labs	Software development	https://aviada.mx/our-services/legal-compliance/	https://aviada.mx/privacy-policy/
B&H	Computers/Techology Equipment	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#userAgreementDisclaimer	https://www.bhphotovideo.com/find/HelpCenter/Policies.jsp#privacySecurity
BitTitan	E-mail Migration	https://www.bittitan.com/legal/	https://www.bittitan.com/legal/privacy-policy/
Bitwarden	Password Management	https://bitwarden.com/terms/	https://bitwarden.com/privacy/
BlueSky IT	Cloud based IT solutions	https://bsky.social/about/support/tos	https://www.blueskyitpartners.com/#
Calendar Bridge	Calendar syncing	https://calendarbridge.com/terms-and-privacy/	https://calendarbridge.com/terms-and-privacy/
Calendly	Scheduling	https://calendly.com/terms	https://calendly.com/privacy
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tos	https://meraki.cisco.com/support/#policies:privacy
Cloud Ally	Google Workspace Backups	https://www.carbonite.com/legal/products-and-services/terms/	https://www.opentext.com/about/privacy
Clutch Solutions	VAR	https://clutchsolutions.com/terms-and-conditions/	https://clutchsolutions.com/privacy-policy/
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Connectwise / Sentinel One	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
Cradlepoint	Cellular hardware manufacturer	https://cradlepoint.com/legal/	https://cradlepoint.com/privacy-policy/
Crown Castle	Shared communications platform	https://www.crowncastle.com/terms-and-conditions	https://www.crowncastle.com/privacy-statement
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
DarkFrame	Platform	https://www.darkframeoptics.com/storepage2013566.aspx	https://www.darkframeoptics.com/page/privacy
DashINE	Password Manager	https://www.dashlane.com/terms	https://www.dashlane.com/privacy/overview
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp

Dmarcian	SaaS	https://dmarcian.com/terms-of-service/	https://dmarcian.com/privacy-policy/
Dnsmadeeasy.com	DNS	https://dnsmadeeasy.com/about/policiesand-tos	https://assets.website-files.com/6019c2730025bb47a28f716761a53d7ac874c1d2c08a2895_PrivacyPolicy-diff-2018-3-15.pdf
DocuSign	E-Signatures	https://www.docusign.com/legal/terms-and-conditions	https://www.docusign.com/privacy
Domainsmadeeasy.com	Domain Hosting	https://www.secureserver.net/legal-agreement?id=utos&plid=105513	https://www.secureserver.net/legal-agreement?id=privacy&plid=105513
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
Eagle Eye Networks	Video Surveillance	www.een.com/	https://www.een.com/privacy-policy/
EaseUS	BDR	https://www.easeus.com/legal-counsel.htm	https://www.easeus.com/privacy.htm
Egnyte	File Sync	https://www.egnyte.com/terms-and-conditions/01-2020	https://www.egnyte.com/privacy-policy
Exclaimers	Email Signatures	https://exclaimer.com/legal/website-terms-and-conditions/	https://exclaimer.com/legal/privacy-policy/
Expensify	Spend Management Software	https://use.expensify.com/terms	https://use.expensify.com/privacy
Freshbooks	Invoice Accounting Software	https://www.freshbooks.com/policies/terms-of-service	https://www.freshbooks.com/policies/privacy
Freshdesk	Ticketing System	https://www.freshworks.com/legal/	https://www.freshworks.com/privacy/
Global Relay	Compliant Communication Solutions	https://www.globalrelay.com/policies/	https://www.globalrelay.com/policies/online-privacy-policy/
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
HighTail	File Transfer Service	https://www.hightail.com/terms	https://www.hightail.com/terms
Hik-Vision	Surveillance	https://www.hikvision.com/en/policies/general-terms-of-use	https://us.hikvision.com/en/support-resources/privacy-policy
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
Hudu	Documentation / Wiki (Like IT Glue)	https://hudu.com/terms-and-conditions	https://hudu.com/privacy-policy
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
ImagIT	IT Services	https://www.imaginit.com/terms-of-use	https://www.imaginit.com/privacy-policy
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms-of-use	https://corp.ingrammicro.com/en-us/legal/privacy
Intermedia	VoIP, E-mail	https://www.intermedia.com/legal	https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/

Jabra	Wireless Accessories	https://www.jabra.com/	https://www.jabra.com/footerpages/disclaimer
Jamf	Lifecycle Management	https://www.jamf.com/terms-of-use/	https://www.jamf.com/privacy-policy/
Jump Cloud	Security	https://jumpcloud.com/legal	https://jumpcloud.com/privacy
KnowBe4	Security Awareness Training	https://www.knowbe4.com/website-terms-of-use	https://www.knowbe4.com/website-privacy-notice
LastPass	Password and Identity Management	https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
LogMeIn / GoTo	Remote Access Software	https://www.logmein.com/legal/terms-and-conditions	https://www.logmein.com/legal/privacy
Meridian Network Services	Cloud Network Services	https://upstack.com/terms-of-use/	https://upstack.com/privacy-policy/
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/licensing/docs/customeragreement	https://privacy.microsoft.com/en-us/privacystatement
Mimecast	Email Security	Legal Policies Mimecast	Privacy Preferences Mimecast
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment.	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
Nilear	ConnectWise Billing Integration Tool	https://www.nilearos.com/	https://www.nilearos.com/privacy-policy.html
NinjaOne	RMM, Backup	https://www.ninjaone.com/terms-of-use/	https://www.ninjaone.com/privacy-policy/
Nodeping	Website Security	https://nodeping.com/terms.html	https://nodeping.com/privacy.html
NordVPN	VPN	https://my.nordaccount.com/legal/terms-of-service/	https://my.nordaccount.com/legal/privacy-policy/nordvpn/
OpenAI	Cross Platform APL	https://openai.com/policies	https://openai.com/policies/privacy-policy
OpenVPN	VPN	https://openvpn.net/terms/	https://openvpn.net/privacy-policy/
Ops Genie	Cloud Integration	https://www.atlassian.com/legal/atlassian-customer-agreement#intro	https://www.atlassian.com/legal/privacy-policy
Panasonic	Cameras	https://na.panasonic.com/us/terms	https://na.panasonic.com/us/privacy-policy
Panda Doc	E-Signing	https://www.pandadoc.com/terms-of-use/	https://www.pandadoc.com/privacy-notice/
Proofpoint	Email Protection	https://www.proofpoint.com/us/legal/license	https://www.proofpoint.com/us/legal/privacy-policy
Qnap	Network Attached Storage	https://www.qnap.com/en-us/legal/qnap-terms-of-use	https://www.qnap.com/en-us/legal/qnap-privacy-policy

Quotewerks	Proposals and Quotes	https://www.quotewerks.com/termsfuse.asp	https://www.quotewerks.com/privacypolicy.asp
Read AI	AI-generated summaries	https://www.read.ai/termservice	https://www.read.ai/privacy-policy
Register.com	Internet Hosting	https://www.register.com/	https://newfold.com/privacy-center
Ring Central	AI Communications	Legal (ringcentral.com)	Privacy Notice RingCentral
Salesforce	Marketing, Sales and Service	https://www.salesforce.com/company/legal/sfdc-website-terms-of-service/	https://www.salesforce.com/company/legal/
Sentinel One	Security AL Platform	Legal & Compliance - SentinelOne	Privacy Policy - SentinelOne
ShareFile	Secure, sharing & Collaboration	https://www.cloud.com/legal	https://www.cloud.com/privacy-policy
Sherweb	CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
Simple MDM	Mobile device management	https://simplemdm.com/terms-conditions/	https://simplemdm.com/privacy-policy/
Site24x7/Manage Engine	Observability Platform	https://www.site24x7.com/terms.html?src=%20footer	https://www.site24x7.com/privacypolicy.html
Skykick	Cloud Management	https://www.skykick.com/terms-conditions/	https://www.skykick.com/privacy-policy/
Sonic	Internet Service	https://www.sonicwall.com/legal/privacy-statement/	https://www.sonicwall.com/legal/privacy-statement/
SonicWall	Hardware Security / Firewall	https://www.sonicwall.com/legal/general-product-agreement/	https://www.sonicwall.com/legal/privacy-statement/
Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx
Spectrum	ISP/Broadband	https://www.spectrum.com/policies/terms-of-service?p1=8552030383&v=SEMBR&TransID=44314628-1aca-5f03-a4ac-b9994527ac80&offcmp=PSF.NTP&ca.mp=Google&ca.cr=625145484219&ca.kw=spectrum&ca.mt=e&cb.device=c&ca.target=kwd-50493332&fokp=spectrum&fp=ch1&o=go&sitelink=false&v=SEMBR&cmp=SEMR_BRG_S1SLPC_43700058900297831&tfn=R2797&qad_source=1&qclid=EAlaQobChMI1bG0pqXbhAMVtEAB1DkgOPEAAAYASAAEqIM1PD_BwE&gclsrc=aw.ds	https://www.spectrum.com/policies/terms-of-service?p1=8552030383&v=SEMBR&TransID=44314628-1aca-5f03-a4ac-b9994527ac80&offcmp=PSF.NTP&ca.mp=Google&ca.cr=625145484219&ca.kw=spectrum&ca.mt=e&cb.device=c&ca.target=kwd-50493332&fokp=spectrum&fp=ch1&o=go&sitelink=false&v=SEMBR&cmp=SEMR_BRG_S1SLPC_43700058900297831&tfn=R2797&qad_source=1&qclid=EAlaQobChMI1bG0pqXbhAMVtEAB1DkgOPEAAAYASAAEqIM1PD_BwE&gclsrc=aw.ds
Splashtop	Remote Control software	https://www.splashtop.com/terms/splashtop	https://www.splashtop.com/privacy
Synnex	Distributor/Cloud Provider	https://www.synnecorp.com/terms/	https://www.synnecorp.com/privacy-policy/
Synology	Servers	https://www.synology.com/en-us/company/legal/terms_conditions	https://www.synology.com/en-us/privacy
TeamViewer	Remote Access Software	https://www.teamviewer.com/en-us/info/commercial-use/	https://www.teamviewer.com/en-us/trust-center/world-class-privacy/
Teramind	Activity Tracking	https://www.teramind.co/terms-of-service	https://www.teramind.co/privacy-policy
Tier Zero	VoIP	https://tierzero.com/legal-stuff.php	https://tierzerogames.com/en-us/password#:~:text=TierZero%20Games%20LTD%20is%20committed.and%20update%20the%20order%20status

Treez	cloud commerce platform	https://www.treez.io/terms	https://www.treez.io/privacy-policy
Twilio/Sendgrid	Messaging, Programmable Voice	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
UpWork	Offshore contractors	https://www.upwork.com/legal	https://www.upwork.com/legal#privacy
Veeam	Backup, Recovery, and Replication	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html?ad=footer
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
WinSCP	SFTP	https://winscp.net/eng/docs/license	https://winscp.net/eng/docs/privacy
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.
Zoho	CRM	https://www.zoho.com/terms.html	https://www.zoho.com/privacy.html
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/