



Effective February 20, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider’s sole discretion. “Third-Party Services” are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider’s control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider’s agreements and policies apply to Client’s and Provider’s use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER’S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider’s agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
AlertOps	Alerting Platform	https://alertops.com/terms-conditions/	https://alertops.com/privacy-policy/
Amazon Web Services	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
AppointmentCore	Scheduling	https://get.appointmentcore.com/terms-of-use/	https://get.appointmentcore.com/privacy-policy/
BitDefender	EndPoint Protection Software	https://www.bitdefender.com/site/view/legal-eula.html	https://www.bitdefender.com/site/view/legal-privacy.html
Bitwarden	Password Management	https://bitwarden.com/terms/	https://bitwarden.com/privacy/
Calendly	Scheduling	https://calendly.com/terms	https://calendly.com/privacy
Canauri	EndPoint Protection Software	https://www.canauri.com/terms	https://www.canauri.com/privacy-policy/
CloudHQ	Backup and Disaster Recovery	https://www.cloudhq.net/terms	https://www.cloudhq.net/privacy
Crexendo	Phone system	https://www.crexendo.com/terms-of-service/	https://www.crexendo.com/privacy/
CyberFOX (Password Boss)	Password Management	https://www.cyberfox.com/	https://www.cyberfox.com/privacy-policy/
CyberQP	Password Management	https://cyberqp.com/terms-and-conditions/	https://cyberqp.com/privacy-policy/
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Hardware Provider	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy

Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
Infosec	Security Awareness Training	https://www.cengagegroup.com/legal/	https://www.cengagegroup.com/privacy/
Intuit	Accounting, Payment Processing	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
Kaseya	RMM, PSA	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Keap	CRM	https://keap.com/legal/terms-of-service	https://keap.com/legal/privacy-policy
Mailprotector	Email Protection, Encrypted Document Transfer	https://www.mailprotector.com/terms/	https://www.mailprotector.com/privacy/
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite, Multifactor authentication	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Namecheap	Internet Hosting	https://www.namecheap.com/legal/	https://www.namecheap.com/legal/general/privacy-policy/
NordLayer (Nord Security)	VPN	https://nordlayer.com/terms-of-service/	https://nordlayer.com/privacy-policy/
PandaDoc	E-Signatures	https://www.pandadoc.com/terms-of-use/	https://www.pandadoc.com/privacy-notice/
Pressidium	Internet Hosting	https://pressidium.com/legal/terms-of-service/	https://pressidium.com/legal/privacy-policy/
RapidFireTools	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Redgate	Database Monitoring	https://www.red-gate.com/	https://www.red-gate.com/trust/privacy-notice
SaaSAlerts	Alerting Platform	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/
Sherweb	Distributor/CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
Solarwinds	Database Management	https://www.solarwinds.com/legal/eula	https://www.solarwinds.com/legal/privacy
Synology	Data Storage	https://www.synology.com/en-us/company/legal/terms_conditions	https://www.synology.com/en-us/privacy
Teamwork	Help Desk Management	https://www.teamwork.com/legal/terms-of-service/	https://www.teamwork.com/legal/privacy-policy/
Toggl	Time Tracking	https://toggl.com/legal/track/terms/	https://toggl.com/legal/track/privacy/
Twilio/Sendgrid	Messaging, Programmable Voice	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Vertical Axion	Internet Hosting	https://www.verticalaxion.com/terms-and-conditions/	https://www.verticalaxion.com/privacy-policy/
Wireguard	VPN	https://www.wireguard.com/	https://www.wireguard.com/
Wrike	Project management	https://www.wrike.com/security/terms/	https://www.wrike.com/security/privacy/
Zapier	Cloud Applications	https://zapier.com/legal/terms-of-service	https://zapier.com/privacy