



MERIT 2.0

Effective November 1, 2023. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
AppRiver	CSP	https://appriver.com/sites/default/files/2020-03/AR%20Subscription%20Terms%203.24.20.pdf	https://zix.com/privacy-policy
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/data-privacy/
AT&T	Network Services	https://www.corp.att.com/agreement/	https://about.att.com/privacy/full_privacy_policy.html
Authnvil / Kaseya	Multifactor Authentication	https://www.kaseya.com/legal/web-site-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Axcient	Disaster Recovery	https://axcient.com/terms-and-conditions/	https://axcient.com/privacy-policy/
Axis	Network Cameras	https://www.axis.com/dam/public/64/2f/3b/axis-os-eula-en-US-353664.pdf	https://www.axis.com/en-us/privacy
Barracuda	24x7 help desk	https://www.barracuda.com/company/legal/prd_trm	https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy
BitDefender	EndPoint Protection Software	https://www.bitdefender.com/site/view/legal-eula.html	https://www.bitdefender.com/site/view/legal-privacy.html
BitTitan	E-mail Migration	https://www.bittitan.com/legal/	https://www.bittitan.com/legal/privacy-policy/

Bitwise	Secure File Transfer	https://bitwise.com/terms-of-use	https://bitwise.com/privacy-policy
Bitwarden	Password Management	https://bitwarden.com/terms/	https://bitwarden.com/privacy/
Blackpoint	Security Services	https://blackpointcyber.com/privacy-policy/	https://blackpointcyber.com/privacy-policy/
Carbon Systems	Systems	https://www.carbonsys.com/terms	https://www.carbonsys.com/privacy
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end-user-license-agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
ConnectBooster	CreditCard Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Connectwise / Sentinel One	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
Continuum	Recovery, RMM Agent	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
DocuSign	E-Signatures	https://www.docusign.com/legal/terms-and-conditions	https://www.docusign.com/privacy
Domainsmadeeasy.com	Domain Hosting	https://www.secureserver.net/legal-agreement?id=utos&plid=105513	https://www.secureserver.net/legal-agreement?id=privacy&plid=105513
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
DYN - Oracle	DNS	https://www.oracle.com/legal/terms.html	https://www.oracle.com/legal/privacy/

Egnyte	File Sync	https://www.egnyte.com/terms-and-conditions/01-2020	https://www.egnyte.com/privacy-policy
ESET	EndPoint Protection Software	https://help.eset.com/eula/?lang=en	https://www.eset.com/us/privacy/
Fortinet	Network Security	https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf	https://www.fortinet.com/corporate/about-us/privacy
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Graybar	Hardware Provider	https://www.graybar.com/website-terms-of-use	https://www.graybar.com/privacy-policy
HelloSign	Digital Signatures	https://hellosign.com	https://www.hellosign.com/privacy
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
Huntress	EndPoint Protection Software	https://huntress.io/terms_of_service.html	https://www.huntress.com/privacy-policy
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Intellisys	ISP	https://intellisys-group.com/terms-and-conditions/	https://intellisys.com/privacy-policy/
Intermedia	VoIP, E-mail	https://www.intermedia.com/legal	https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/state-ment/
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
KnowBe4	Security Awareness Training	https://www.knowbe4.com/website-terms-of-use	https://www.knowbe4.com/website-privacy-notice
LastPass	Password and Identity Management	https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Liongard	Customer Onboarding, Change Management	https://www.liongard.com/terms-of-use/	https://www.liongard.com/privacy-policy/
LogMeIn / GoTo	Remote Access Software	https://www.logmein.com/legal/terms-and-conditions	https://www.logmein.com/legal/privacy

MalwareBytes	EndPoint Protection Software	https://www.malwarebytes.com/eula	https://www.malwarebytes.com/legal/privacy-policy
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
MSP360	Backup, Recovery	https://www.msp360.com/company/legal/	https://www.msp360.com/company/legal/
Nerdio	Cloud Management	https://privatecloud.getnerdio.com/terms-of-service/	https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
NewEgg Business	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&text=An%20order%20is%20not%20binding.is%20due%20prior%20to%20shipment.	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
Nilear	ConnectWise Billing Integration Tool	https://www.nilearos.com/	https://www.nilearos.com/privacy-policy.html
PAX8	Supplier	https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf	https://www.pax8.com/en-us/privacy-policy/
PIHole	DNS Filter	https://pi-hole.net/	https://pi-hole.net/privacy/
PII Protect	Security Training	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/

Proofpoint	Email Protection	https://www.proofpoint.com/us/legal/license	https://www.proofpoint.com/us/legal/privacy-policy
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Qnap	Network Attached Storage	https://www.qnap.com/en-us/legal/qnap-terms-of-use	https://www.qnap.com/en-us/legal/qnap-privacy-policy
Quotewerks	Proposals and Quotes	https://www.quotewerks.com/terms-of-use.asp	https://www.quotewerks.com/privacypolicy.asp
RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Register.com	Internet Hosting	https://www.register.com/	https://newfold.com/privacy-center
Ring	Video Surveillance	https://ring.com/terms	https://ring.com/privacy-notice
SaaSAlerts	Alerting Platform	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
Sherweb	CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
SkySwitch (formerly Coredial)	VOIP	https://skyswitch.com/legal/	https://skyswitch.com/legal/privacy-policy/

SonicWall	Hardwre Security / Firewall	https://www.sonicwall.com/legal/general-product-agreement/	https://www.sonicwall.com/legal/privacy-statement/
Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx
Star2Star	VOIP System	http://orion-cust.star2star.net/dogscrub/terms-conditions.html	https://s2s-support-files.s3.amazonaws.com/legal/star2star-communications-llc-privacy-policies.pdf
Synnex	Distributor/Cloud Provider	https://www.synnecorp.com/terms/	https://www.synnecorp.com/privacy-policy/
Synology	Servers	https://www.synology.com/en-us/company/legal/terms_conditions	https://www.synology.com/en-us/privacy
TechData	Distributor/Cloud Provider	https://www.techdata.com/content/visitor/abouttd/conditions.aspx	https://www.techdata.com/privacy/
TeleDynamics	Hardware Supplier	https://www.teledynamics.com/#/terms-and-conditions	https://www.teledynamics.com/#/privacy-policy
ThreatLocker	Ringfencing, Storage Control, Elevation Control, Network Access Control	https://threatlocker.com/legal	https://threatlocker.com/privacy-policy
Todyl	Security Platform	https://www.todyl.com/terms	https://www.todyl.com/privacy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Veeam	Backup, Recovery, and Replication	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html?ad=footer
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Wasabi	Cloud Storage	https://wasabi.com/legal/terms-of-use/	https://wasabi.com/legal/privacy-policy/
Watchguard	Network Security and Multi-Factor Authentication	https://www.watchguard.com/wgrd-support/support-levels/terms-conditions	https://www.watchguard.com/wgrd-about/privacy-policy
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/
Zyxel	Personal Cloud Storage	https://www.zyxel.com/us/en/Terms-of-Use.shtml	https://www.zyxel.com/us/en/privacy_policy.shtml