



Effective March 14, 2023. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
10Zig	Thin Client Provider	https://www.10zig.com/	https://www.10zig.com/privacy_policy
3CX	Call Center	https://www.3cx.com/company/terms-and-conditions/	https://www.3cx.com/company/privacy/
Acronis	Security, Backup, Disaster Recovery	https://www.acronis.com/en-us/support/platform-terms-conditions.html	https://www.acronis.com/en-us/company/privacy/
Addigy	Mobile Device Management Software	https://addigy.com/terms-and-conditions/	https://addigy.com/legal/privacy-policy/
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Alarm.com	Security	www.alarm.com	https://www.alarm.com/terms_conditions.aspx
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
ArcticWolf	Security	https://arcticwolf.com/terms/	https://arcticwolf.com/privacy-policy/
Aruba	Switches	https://www.arubanetworks.com/legal	https://www.arubanetworks.com/data-privacy/
Auvik	IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup	https://www.auvik.com/terms/	https://www.auvik.com/privacy-policy/
Axcient	Disaster Recovery	https://axcient.com/terms-and-conditions/	https://axcient.com/privacy-policy/

Axis	Network Cameras	https://www.axis.com/dam/public/64/2f/3b/axis-os-eula-en-US-353664.pdf	https://www.axis.com/en-us/privacy
BitDefender	EndPoint Protection Software	https://www.bitdefender.com/site/view/legal-eula.html	https://www.bitdefender.com/site/view/legal-privacy.html
BitTitan	E-mail Migration	https://www.bittitan.com/legal/	https://www.bittitan.com/legal/privacy-policy/
Brivo	Surveillance and Access Control	https://www.brivo.com/terms-of-use-brivo-services/	https://www.brivo.com/privacy/
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy
ConnectBooster	CreditCard Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Connectwise / Sentinel One	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
Continuum	Recovery, RMM Agent	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
DigitalOcean	Cloud Services	www.digitalocean.com	https://www.digitalocean.com/legal/terms-of-service-agreement
Dnsmadeeasy.com	DNS	https://dnsmadeeasy.com/about/policiesandtos	https://assets.website-files.com/6019c2730025bb47a28f7167/61a53d7ac874c1d2c08a2895_PrivacyPolicy-diff-2018-3-15.pdf
Domainsmadeeasy.com	Domain Hosting	https://www.secureserver.net/legal-agreement?id=utos&pid=105513	https://www.secureserver.net/legal-agreement?id=privacy&pid=105513
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy

DropSuite	O365 backup	https://dropsuite.us/terms	https://dropsuite.com/privacy-policy/
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
Eagle Eye Networks	Video Surveillance	www.een.com/	https://www.een.com/privacy-policy/
Exacq Technologies	Video Surveillance	www.exacq.com	https://www.exacq.com/termsfuse
Flowroute	Messaging, Programmable Voice	https://flowroute.com/legal/terms-of-use/	https://www.bcmone.com/legal/privacy-policy/
Fortinet	Network Security	https://www.fortinet.com/content/dam/fortinet/assets/legal/Fortinet-Service-Offering-Terms.pdf	https://www.fortinet.com/corporate/about-us/privacy
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Google	Email Provider	https://policies.google.com/terms?hl=en-US	https://policies.google.com/privacy?hl=en
Grandstream	VOIP Equipment	http://www.grandstream.com/ipvideotalk/terms.html	http://www.grandstream.com/privacy-statement
HelloSign	Digital Signatures	https://hellosign.com	https://www.hellosign.com/privacy
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
Huntress	EndPoint Protection Software	https://huntress.io/terms_of_service.html	https://www.huntress.com/privacy-policy
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
Infrascale	BDR	https://www.infrascale.com/legal/terms-of-service/	https://www.infrascale.com/legal/privacy-policy/
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
Liongard	Customer Onboarding, Change Management	https://www.liongard.com/terms-of-use/	https://www.liongard.com/privacy-policy/
LogMeIn / GoTo	Remote Access Software	https://www.logmein.com/legal/terms-and-conditions	https://www.logmein.com/legal/privacy
MalwareBytes	EndPoint Protection Software	https://www.malwarebytes.com/eula	https://www.malwarebytes.com/legal/privacy-policy
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement

MSP360	Backup, Recovery	https://www.msp360.com/company/legal/	https://www.msp360.com/company/legal/
Nerdio	Cloud Management	https://privatecloud.getnerdio.com/terms-of-service/	https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
NordVPN	VPN	https://my.nordaccount.com/legal/terms-of-service/	https://my.nordaccount.com/legal/privacy-policy/nordvpn/
OpenVPN	VPN	https://openvpn.net/terms/	https://openvpn.net/privacy-policy/
OVH	Hosted Private Cloud	https://us.ovhcloud.com/legal/terms-of-service	https://us.ovhcloud.com/legal/privacy-policy
PAX8	Supplier	https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf	https://www.pax8.com/en-us/privacy-policy/
Paxton	LAN/WAN	https://www.paxton-access.com/wp-content/uploads/2020/06/Paxton10-End-User-License-Agreement.pdf	https://www.paxton-access.com/wp-content/uploads/2019/04/PaxtonAccessLtd_PrivacyStatement.pdf
PII Protect	Security Training	https://www.breachsecurenow.com/terms-and-conditions/	https://www.breachsecurenow.com/privacy/
RapidFire	Network evaluation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
Register.com	Internet Hosting	https://www.register.com/	https://newfold.com/privacy-center
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
Solarwinds	Network Management	https://www.solarwinds.com/legal/eula	https://www.solarwinds.com/legal/privacy
Synology	Servers	https://www.synology.com/en-us/company/legal/terms_conditions	https://www.synology.com/en-us/privacy
TeamViewer	Remote Access Software	https://www.teamviewer.com/en-us/info/commercial-use/	https://www.teamviewer.com/en-us/trust-center/world-class-privacy/
TechData	Distributor/Cloud Provider	https://www.techdata.com/content/visitor/abouttd/conditions.aspx	https://www.techdata.com/privacy/
Telnyx	SIP Provider	www.telnyx.com	https://telnyx.com/terms-and-conditions-of-service
ThreatLocker	Zero-Trust Network Management	https://www.ui.com/legal/unifilite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Twilio/Sendgrid	Messaging, Programmable Voice	https://www.twilio.com/legal/tos	https://www.twilio.com/legal/privacy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifilite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Veeam	Backup, Recovery, and Replication	https://www.veeam.com/eula.html	https://www.veeam.com/privacy-notice.html?ad=footer
VMWare	Software	https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf	https://www.vmware.com/help/privacy.html
Watchguard	Network Security and Multi-Factor Authentication	https://www.watchguard.com/wgrd-support/support-levels/terms-conditions	https://www.watchguard.com/wgrd-about/privacy-policy

Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
WinSCP	SFTP	https://winscp.net/eng/docs/license	https://winscp.net/eng/docs/privacy
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20e-mailing%20us.
Zoom	Meetings	https://explore.zoom.us/en/terms/	https://explore.zoom.us/en/privacy/