

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party Managed IT Services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider’s sole discretion. “Third-Party Services” are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider’s control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider’s agreements and policies apply to Client’s and Provider’s use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER’S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider’s agreements and policies.

| THIRD-PARTY SERVICE PROVIDER | SERVICE | THIRD-PARTY SERVICE WEBSITE OR TERMS | THIRD-PARTY SERVICE PRIVACY POLICY |
|------------------------------|---|---|---|
| 10Zig | Thin Client Provider | https://www.10zig.com/ | https://www.10zig.com/privacy_policy |
| Addigy | Mobile Device Management Software | https://addigy.com/terms-and-conditions/ | https://addigy.com/legal/privacy-policy/ |
| Adobe Products | Acrobat, Digital signatures | https://www.adobe.com/legal/terms.html | https://www.adobe.com/privacy.html |
| Agilebits | Password | https://1password.com/legal/terms-of-service/ | https://1password.com/legal/privacy/ |
| Amazon Web Services | Cloud Computing Services | https://aws.amazon.com/service-terms/ | https://aws.amazon.com/privacy/?nc1=f_pr |
| AMD | CPU, Chipset, Video, other, Hardware | https://www.amd.com/en/support/chipset-eula | https://www.amd.com/en/corporate/privacy |
| APC | UPS, Power Protection, Network Monitoring | https://www.apc.com/shop/id/en/returnPolicy | https://www.se.com/id/en/about-us/legal/data-privacy.jsp |
| Apple | Hardware & Software | https://www.apple.com/legal/ | https://www.apple.com/privacy/ |
| AppRiver | CSP | https://appriver.com/sites/default/files/2020-03/AR%20Subscription%20Terms%203.24.20.pdf | https://zix.com/privacy-policy |
| Aruba/HP | Network Devices | https://www.arubanetworks.com/legal | https://www.arubanetworks.com/dataprivacy/ |
| Asus | Hardware/Software | https://www.asus.com/us/Terms_of_Use_Notice_Privacy_Policy/Official-Site | https://www.asus.com/us/Terms_of_Use_Notice_Privacy_Policy/Privacy_Policy/ |
| Auvik | IT Asset Management, Performance Monitoring, Network Analysis, Configuration Backup | https://www.auvik.com/terms/ | https://www.auvik.com/privacy-policy/ |
| Axcient | Disaster Recovery | https://axcient.com/terms-and-conditions/ | https://axcient.com/privacy-policy/ |
| Axis | Network Cameras | https://www.axis.com/dam/public/64/2f/3b/axis-os-eula-en-US-353664.pdf | https://www.axis.com/en-us/privacy |
| Backblaze | Backup Provider | https://www.backblaze.com/company/terms.html | https://www.backblaze.com/company/privacy.html |
| Backup Assist | Backup Software | https://www.backupassist.com/legal/backupassist-terms-of-service.html | https://www.backupassist.com/company/legal-notices/privacy-policy |
| Barracuda | Email, Network, Cloud, Data Security | https://www.barracuda.com/company/legal/prd_trm | https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy |

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| BitDefender | EndPoint Protection Software | https://www.bitdefender.com/site/view/legal-eula.html | https://www.bitdefender.com/site/view/legal-privacy.html |
| BitTitan | E-mail Migration | https://www.bittitan.com/legal/ | https://www.bittitan.com/legal/privacy-policy/ |
| Blackpoint | Security Services | https://blackpointcyber.com/privacy-policy/ | https://blackpointcyber.com/privacy-policy/ |
| Brave | Web Browser | https://brave.com/terms-of-use/#:~:text=You%20shall%20defend%2C%20indemnify%2C%20and.use%20or%20misuse%20of%2C%20or | https://brave.com/privacy/browser/#:~:text=Our%20company%20does%20not%20store.switched%20on%20Rewards%20or%20Sync |
| Brivo | Surveillance and Access Control | https://www.brivo.com/terms-of-use-brivo-services/ | https://www.brivo.com/privacy/ |
| Broadvoice | VoIP/UCaaS Provider | https://www.broadvoice.com/master-service-agreements/ | https://www.broadvoice.com/privacy-policy/#:~:text=Broadvoice%20will%20not%20read%2C%20listen.as%20otherwise%20authorized%20by%20law |
| Cisco | Networking, Cloud, and Cybersecurity Solutions | https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end-user-license-agreement.html | https://www.cisco.com/c/en/us/about/legal/privacy-full.html |
| Cisco Meraki | Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points | https://meraki.cisco.com/support/#policies:tou | https://meraki.cisco.com/support/#policies:privacy |
| Clearfly | VoIP, SIP, UCaaS | https://www.clearfly.net | https://www.clearfly.net/legal/privacy/ |
| CoDependent | Developer + Internal Power BI Tool | http://codependent.io/about | N/A |
| ConnectBooster | Credit Card Processing + Customer Portal | https://www.connectbooster.com/terms-of-service/ | https://www.connectbooster.com/privacy-policy/ |
| ConnectWise | Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates | https://www.connectwise.com/company/terms | https://www.connectwise.com/company/privacy-policy |
| Continuum | Recovery, RMM Agent | https://www.connectwise.com/company/terms | https://www.connectwise.com/company/privacy-policy |
| Cradlepoint | Wireless Hardware | https://cradlepoint.com/about-us/terms-of-service/ | https://cradlepoint.com/privacy-policy/ |
| Cylance | Managed Detection and Response | https://solutionsgranted.com/services/ | N/A |
| D&H | Distributor/Cloud Provider | dandh.com | |
| Datto | BUDR, RMM, FileSync | https://www.datto.com/legal/terms-of-use | https://www.datto.com/legal/privacy-policy |
| Dell | Desktop, Laptops, Servers | https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp | https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp |
| DoorBird | Cameras | https://www.doorbird.com/en/terms-of-use | https://www.doorbird.com/en/privacy-policy |
| DoorKing | Access Control | https://www.doorking.com/terms-of-use | https://www.doorking.com/privacy-policy |
| Dropbox | File Sync | https://www.dropbox.com/terms | https://www.dropbox.com/privacy |
| DropSuite | O365 backup | https://dropsuite.us/terms | https://dropsuite.com/privacy-policy/ |
| DUO | Multifactor Authentication | https://duo.com/legal/terms | https://www.cisco.com/c/en/us/about/legal/privacy.html |
| DYN - Oracle | DNS | https://www.oracle.com/legal/terms.html | https://www.oracle.com/legal/privacy/ |

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| Eagle Eye Networks | Video Surveillance | www.een.com/ | https://www.een.com/privacy-policy/ |
| EaseUS | BDR | https://www.easeus.com/legal-counsel.htm | https://www.easeus.com/privacy.htm |
| Egnyte | File Sync | https://www.egnyte.com/terms-and-conditions/01-2020 | https://www.egnyte.com/privacy-policy |
| EnGeniusTech | Wireless Hardware | https://www.engeniustech.com/terms-of-use.html | https://www.engeniustech.com/privacy-policy.html |
| ESET | EndPoint Protection Software | https://help.eset.com/eula/?lang=en | https://www.eset.com/us/privacy/ |
| Faronics | Software to make computers into Kiosk Mode | https://www.faronics.com/terms-use | https://www.faronics.com/privacy-policy |
| Firefox | Web Browser | https://www.mozilla.org/en-US/about/legal/ | https://www.mozilla.org/en-US/about/legal/ |
| Geovision | Video Surveillance | https://www.geovision.com.tw/terms.php | https://www.geovision.com.tw/privacy.php |
| GoDaddy | Internet Hosting | https://www.godaddy.com/legal/agreements | https://www.godaddy.com/legal/agreements/privacy-policy |
| Google | Email Provider | https://policies.google.com/terms?hl=en-US | https://policies.google.com/privacy?hl=en |
| Gozynta | ConnectWise Sync Tool | https://www.gozynta.com/terms/ | https://www.gozynta.com/privacy/ |
| Grandstream | VOIP Equipment | http://www.grandstream.com/ipvideotalk/terms.html | http://www.grandstream.com/privacy-statement |
| HelloSign | Digital Signatures | https://hellosign.com | https://www.hellosign.com/privacy |
| Hewlett Packard (HP) | Computing Devices, Printers, Software | https://www.hp.com/us-en/terms-of-use.html | https://www.hp.com/us-en/privacy/privacy-central.html |
| HighTail | File Transfer Service | https://www.hightail.com/terms | https://www.hightail.com/terms |
| Hikvision | Surveillance | https://www.hikvision.com/en/policies/general-terms-of-use/ | https://www.hikvision.com/en/policies/privacy-policy/ |
| Holovision | Entry Access Solutions | https://www.eholovision.com/legal/ | N/A |
| Hostifi | WiFi Management Platform | https://www.hostifi.com/tos | https://www.hostifi.com/privacy |
| HP Enterprise (HPE) | Enterprise Hardware & Software | https://www.hpe.com/us/en/about/end-user-agreement-terms.html | https://www.hpe.com/us/en/legal/privacy.html |
| Huntress | EndPoint Protection Software | https://huntress.io/terms_of_service.html | https://www.huntress.com/privacy-policy |
| ID Agent | Dark Web Monitoring | https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf | https://www.idagent.com/privacy-policy/ |
| Infima | Security Training | https://infimasec.com/legal/tos/#:~:text=THE%20PRODUCT%20PROVIDED%20OR%20MADE,MERCHANTABILITY%2C%20FITNESS%20FOR%20A%20PARTICULAR | https://infimasec.com/legal/privacy/#:~:text=We%20do%20not%20knowingly%20collect,at%20privacy%40infimasec.com |
| Infrascale | BDR | https://www.infrascale.com/legal/terms-of-service/ | https://www.infrascale.com/legal/privacy-policy/ |
| IngramMicro | Distributor/Cloud Provider | https://corp.ingrammicro.com/en-us/legal/terms_of_use | https://corp.ingrammicro.com/en-us/legal/privacy |
| Inky | Email Security | https://www.inky.com/terms-conditions | https://www.inky.com/privacy-policy |
| Intel | CPU, Chipset, Video, other, Hardware | https://www.intel.com/content/www/us/en/legal/terms-of-use.html | https://www.intel.com/content/www/us/en/privacy/intel-privacy-notice.html |
| Intellisys | ISP | https://intellisys-group.com/terms-and-conditions/ | https://intellisys.com/privacy-policy/ |
| Intermedia | VoIP, E-mail, FileSync/Share | https://www.intermedia.com/legal | https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf |
| Intuit | Accounting, CC processing | https://quickbooks.intuit.com/global/terms-of-service/ | https://www.intuit.com/privacy/ |

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| IT Glue | IT Documentation Software | https://www.itglue.com/terms/ | https://www.itglue.com/privacy-policy/ |
| JangoMail | Email Relay | https://jangosmtp.com/terms-of-use/ | https://jangosmtp.com/privacy-policy/ |
| Kaseya | RMM | https://www.kaseya.com/legal/website-terms-of-use/ | https://www.kaseya.com/legal/kaseya-privacy-statement/ |
| Kaspersky | EndPoint Protection Software | https://www.kaspersky.com/end-user-license-agreement | https://www.kaspersky.com/web-privacy-policy |
| Keeper Security | Password Management | https://www.keepersecurity.com/terms-of-use.html | https://www.keepersecurity.com/privacy-policy.html |
| KnowBe4 | Security Awareness Training | https://www.knowbe4.com/website-terms-of-use | https://www.knowbe4.com/website-privacy-notice |
| LastPass | Password and Identity Management | https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos | https://lastpassapp.com/privacy |
| Lenovo | Hardware Provider | https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F | https://www.lenovo.com/us/en/privacy/ |
| Liongard | Customer Onboarding, Change Management | https://www.liongard.com/terms-of-use/ | https://www.liongard.com/privacy-policy/ |
| Logitech | Conference, HID, Webcams | https://www.logitech.com/en-us/tos/terms.html | https://www.logitech.com/en-us/legal/web-privacy-policy.html |
| LogMeIn / GoTo | Remote Access Software | https://www.logmein.com/legal/terms-and-conditions | https://www.logmein.com/legal/privacy |
| MalwareBytes | EndPoint Protection Software | https://www.malwarebytes.com/eula | https://www.malwarebytes.com/legal/privacy-policy |
| Matrox | Video Hardware | https://www.matrox.com/en/corporate/legal/terms-conditions | https://www.matrox.com/en/corporate/legal/privacy-policy#:~:text=At%20Matrox%2C%20ensuring%20the%20privacy,to%20protect%20your%20personal%20information. |
| Microsoft | Cloud Servers, Cloud Applications and Software Applications, Office Suite, Hardware | https://www.microsoft.com/en-us/legal/terms-of-use | https://privacy.microsoft.com/en-us/privacystatement |
| Mitel | VoIP Provider | https://www.mitel.com/legal/mitel-cloud-services-terms-and-conditions | https://www.mitel.com/legal/policies/privacy-policy |
| Nerdio | Cloud Management | https://privatecloud.getnerdio.com/terms-of-service/ | https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy#:~:text=Privacy |
| Netgear | Networking, Switching | https://www.netgear.com/about/terms-and-conditions/ | https://policy.netgear.com/privacy/privacy.html |
| Nilear | ConnectWise Billing Integration Tool | https://www.nilearos.com/ | https://www.nilearos.com/privacy-policy.html |
| Ninite | Installer/Updater | https://ninite.com/terms | https://ninite.com/privacy |
| Notepad++ | Text Editor | https://notepadplusplus.com/terms-use-eula | https://notepadplusplus.com/privacy#:~:text=Your%20privacy%20is%20important%20to,control%20of%20their%20personal%20data. |
| Ntegrated | ISP-Managed | https://ntegrated.net/ | https://ntegrated.net/legal/aup/ |
| NVIDIA | Hardware/Software | https://www.nvidia.com/en-us/about-nvidia/nv-accounts/ | https://www.nvidia.com/en-us/about-nvidia/privacy-policy/ |
| Palo Alto Networks | Firewall/Security | https://www.paloaltonetworks.com/legal-notices/terms-of-use | https://www.paloaltonetworks.com/legal-notices/privacy |
| Panasonic | Cameras | https://na.panasonic.com/us/terms | https://na.panasonic.com/us/privacy-policy |

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| PAX8 | Cloud Service Provider | https://go.pax8.com/rs/878-YDC-715/images/Pax8%20Tiered%20Support%20Master%20Services%20Agreement.09.26.17%20v2.5.pdf | https://www.pax8.com/en-us/privacy-policy/ |
| Paxton | LAN/WAN | https://www.paxton-access.com/wp-content/uploads/2020/06/Paxton10-End-User-License-Agreement.pdf | https://www.paxton-access.com/wp-content/uploads/2019/04/PaxtonAccessLtd_PrivacyStatement.pdf |
| PDQ | Software Deployment | https://www.pdq.com/terms-of-use/ | https://www.pdq.com/privacy-policy/ |
| PII Protect | Security Training | https://www.breachsecurenow.com/terms-and-conditions/ | https://www.breachsecurenow.com/privacy/ |
| Proofpoint | Email Protection | https://www.proofpoint.com/us/legal/license | https://www.proofpoint.com/us/legal/privacy-policy |
| Pulsar360 | VOIP System | https://www.pulsar360.com/ | https://www.pulsar360.com/resources/hipaa |
| RapidFire | Network evaluation | https://www.rapidfiretools.com/eula/ | https://www.rapidfiretools.com/privacy-policy/ |
| Reality Spectrum | Business Consultant | https://www.realityspectrum.net/ | N/A |
| Register.com | Internet Hosting | https://www.register.com/ | https://newfold.com/privacy-center |
| SaaSAlerts | Alerting Platform | https://saasalerts.com/terms/ | https://saasalerts.com/privacy-policy/ |
| Samsung | Hardware/Software | https://terms.account.samsung.com/contents/legal/usa/eng/general.html | https://www.samsung.com/us/account/privacy-policy/ |
| ScalePad | Lifecycle Management | https://app.scalepad.com/pages/terms | https://app.scalepad.com/pages/privacy |
| SentinelOne | Managed Detection and Response with SOC | https://www.sentinelone.com/legal/terms-of-service/ | https://www.sentinelone.com/legal/privacy-policy/ |
| Sherweb | Cloud Service Provider | https://www.sherweb.com/legal/ | https://www.sherweb.com/legal/privacy/ |
| Sierra Wireless | Wireless Hardware | https://www.sierrawireless.com/legal/terms/ | https://www.sierrawireless.com/privacy/ |
| Slack | Messaging | https://slack.com/terms-of-service | https://slack.com/trust/privacy-policy#:~:text=To%20the%20extent%20prohibited%20by%20steps%20to%20delete%20such%20information. |
| Smart Deploy | Machine imaging | https://www.smartdeploy.com/terms-privacy/ | https://www.smartdeploy.com/terms-privacy/ |
| SonicWALL | Hardware Security, Firewall, Cloud security services | https://www.sonicwall.com/legal/general-product-agreement/ | https://www.sonicwall.com/legal/privacy-statement/ |
| Sophos | Cloud Security | https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx | https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx |
| Splashtop | Remote Control Software | https://www.splashtop.com/terms/splashtop | https://www.splashtop.com/privacy |
| Star2Star | VOIP System | http://orion-cust.star2star.net/dogsclub/terms-conditions.html | https://s2s-support-files.s3.amazonaws.com/legal/star2star-communications-llc-privacy-policies.pdf |
| Synnex | Distributor/Cloud Provider | https://www.synnecorp.com/terms/ | https://www.synnecorp.com/privacy-policy/ |
| Synology | Network Storage | https://www.synology.com/company/legal/terms_conditions | https://www.synology.com/en-global/company/legal/privacy#:~:text=Synology%20keeps%20your%20personal%20data,than%20your%20consent%20is%20effective. |
| T3 | VoIP, Communications | https://t3com.com/terms-conditions/ | https://t3com.com/privacy-policy-for-t3-communications-inc/ |

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| TeamViewer | Remote Access Software | https://www.teamviewer.com/en-us/info/commercial-use/ | https://www.teamviewer.com/en-us/trust-center/world-class-privacy/ |
| TechData | Distributor/Cloud Provider | https://www.techdata.com/content/visitor/abouttd/conditions.aspx | https://www.techdata.com/privacy/ |
| Teleco | Hardware Supplier | https://www.teleco.com/ | https://www.teleco.com/privacy-policy/ |
| TeleDynamics | Hardware Supplier | https://www.teledynamics.com/#/terms-and-conditions | https://www.teledynamics.com/#/privacy-policy |
| ThreatLocker | Zero-Trust Network Management | https://www.ui.com/legal/unifiedelite/termsandconditions/ | https://www.ui.com/legal/privacy-policy/ |
| Tigerpaw | Professional Services Automation, CRM, and BPM | https://tigerpaw.com/terms-of-service/ | https://tigerpaw.com/privacy-policy/ |
| TrippLite | Power Protection | https://www.tripplite.com/company/terms-of-use | https://www.tripplite.com/company/privacy |
| Ubiquiti | Networking, Switching, WiFi | https://www.ui.com/legal/unifiedelite/termsandconditions/ | https://www.ui.com/legal/privacy-policy/ |
| Veeam | Backup Software | https://www.veeam.com/eula.html | https://www.veeam.com/privacy-notice.html |
| VMWare | Software, ESXI, Other | https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf | https://www.vmware.com/help/privacy.html |
| Watchguard | Network Security and Multi-Factor Authentication | https://www.watchguard.com/wgrd-support/support-levels/terms-conditions | https://www.watchguard.com/wgrd-about/privacy-policy |
| Wattbox / SnapONE AV | Hardware Provider | https://snapone.com/legal/?section=website-terms-of-use | https://www.snapav.com/shop/en/snapav/policies#privacy-policy |
| Webroot | E-mail Security and Endpoint Protection | https://www.webroot.com/us/en/legal/service-terms-and-conditions | https://www.webroot.com/us/en/legal/privacy |
| WhiteLabel | VoIP, UCaaS | https://www.whitelabelcomm.com/?qclid=EA1a1QobChMlv-rf5OLf9gIV3smUCR15cgjLEAAYASAAEGKnofD_BwE | https://www.whitelabelcomm.com/privacy-policy/ |
| Yealink | Meetings | https://www.yealink.com/onepage_67.html | https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us. |
| Zoho | CRM | https://www.zoho.com/terms.html | https://www.zoho.com/privacy.html |
| Zoom | Meetings | https://explore.zoom.us/en/terms/ | https://explore.zoom.us/en/privacy/ |
| Zultys | Unified Communications | https://www.zultys.com/terms-and-conditions/ | https://www.zultys.com/privacy-policy/ |