



## Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party Managed IT Services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
10Zig	Thin Client Provider	<a href="https://www.10zig.com/">https://www.10zig.com/</a>	<a href="https://www.10zig.com/privacy_policy">https://www.10zig.com/privacy_policy</a>
Addigy	Mobile Device Management Software	<a href="https://addigy.com/terms-and-conditions/">https://addigy.com/terms-and-conditions/</a>	<a href="https://addigy.com/legal/privacy-policy/">https://addigy.com/legal/privacy-policy/</a>
Adobe Sign	Digital signatures	<a href="https://www.adobe.com/legal/terms.html">https://www.adobe.com/legal/terms.html</a>	<a href="https://www.adobe.com/privacy.html">https://www.adobe.com/privacy.html</a>
Agilebits	Password	<a href="https://1password.com/legal/terms-of-service/">https://1password.com/legal/terms-of-service/</a>	<a href="https://1password.com/legal/privacy/">https://1password.com/legal/privacy/</a>
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	<a href="https://aws.amazon.com/service-terms/">https://aws.amazon.com/service-terms/</a>	<a href="https://aws.amazon.com/privacy/?nc1=fpr">https://aws.amazon.com/privacy/?nc1=fpr</a>
Apple	Hardware Provider	<a href="https://www.apple.com/legal/">https://www.apple.com/legal/</a>	<a href="https://www.apple.com/privacy/">https://www.apple.com/privacy/</a>
Aruba	Switches	<a href="https://www.arubanetworks.com/legal">https://www.arubanetworks.com/legal</a>	<a href="https://www.arubanetworks.com/dataprivacy/">https://www.arubanetworks.com/dataprivacy/</a>
Authanvil / Kaseya	Multifactor Authentication	<a href="https://www.kaseya.com/legal/website-terms-of-use/">https://www.kaseya.com/legal/website-terms-of-use/</a>	<a href="https://www.kaseya.com/legal/kaseya-privacy-statement/">https://www.kaseya.com/legal/kaseya-privacy-statement/</a>
Axcient	Disaster Recovery	<a href="https://axcient.com/terms-and-conditions/">https://axcient.com/terms-and-conditions/</a>	<a href="https://axcient.com/privacy-policy/">https://axcient.com/privacy-policy/</a>
BackBlaze	Backup Provider	<a href="https://www.backblaze.com/company/terms.html">https://www.backblaze.com/company/terms.html</a>	<a href="https://www.backblaze.com/company/privacy.html">https://www.backblaze.com/company/privacy.html</a>
Barracuda	24x7 help desk	<a href="https://www.barracuda.com/company/legal/prd_trm">https://www.barracuda.com/company/legal/prd_trm</a>	<a href="https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy">https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy</a>

BitDefender	EndPoint Protection Software	<a href="https://www.bitdefender.com/site/view/legal-eula.html">https://www.bitdefender.com/site/view/legal-eula.html</a>	<a href="https://www.bitdefender.com/site/view/legal-privacy.html">https://www.bitdefender.com/site/view/legal-privacy.html</a>
BitTitan	E-mail Migration	<a href="https://www.bittitan.com/legal/">https://www.bittitan.com/legal/</a>	<a href="https://www.bittitan.com/legal/privacy-policy/">https://www.bittitan.com/legal/privacy-policy/</a>
Cisco	Networking, Cloud, and Cybersecurity Solutions	<a href="https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html">https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html</a>	<a href="https://www.cisco.com/c/en/us/about/legal/privacy-full.html">https://www.cisco.com/c/en/us/about/legal/privacy-full.html</a>
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	<a href="https://meraki.cisco.com/support/#policies:tou">https://meraki.cisco.com/support/#policies:tou</a>	<a href="https://meraki.cisco.com/support/#policies:privacy">https://meraki.cisco.com/support/#policies:privacy</a>
CoDependent	Developer + Internal Power BI Tool	<a href="http://codependent.io/about">http://codependent.io/about</a>	N/A
ConnectBooster	CreditCard Processing + Customer Portal	<a href="https://www.connectbooster.com/terms-of-service/">https://www.connectbooster.com/terms-of-service/</a>	<a href="https://www.connectbooster.com/privacy-policy/">https://www.connectbooster.com/privacy-policy/</a>
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Control, Proposal Software and Templates	<a href="https://www.connectwise.com/company/terms">https://www.connectwise.com/company/terms</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
ConnectWise/Sentinel One	Managed Detection and Response with SOC	<a href="https://www.sentinelone.com/legal/terms-of-service/">https://www.sentinelone.com/legal/terms-of-service/</a>	<a href="https://www.sentinelone.com/legal/privacy-policy/">https://www.sentinelone.com/legal/privacy-policy/</a>

Continuum	Recovery, RMM Agent	<a href="https://www.connectwise.com/company/terms">https://www.connectwise.com/company/terms</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
Datto	Backup and Disaster Recovery	<a href="https://www.datto.com/legal/terms-of-use">https://www.datto.com/legal/terms-of-use</a>	<a href="https://www.datto.com/legal/privacy-policy">https://www.datto.com/legal/privacy-policy</a>
Dell	Desktop, Laptops, Servers	<a href="https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp">https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp</a>	<a href="https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp">https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp</a>
DropBox	File Sync	<a href="https://www.dropbox.com/terms">https://www.dropbox.com/terms</a>	<a href="https://www.dropbox.com/privacy">https://www.dropbox.com/privacy</a>
DUO	Multifactor Authentication	<a href="https://duo.com/legal/terms">https://duo.com/legal/terms</a>	<a href="https://www.cisco.com/c/en/us/about/legal/privacy.html">https://www.cisco.com/c/en/us/about/legal/privacy.html</a>
Egnyte	File Sync	<a href="https://www.egnyte.com/terms-and-conditions/01-2020">https://www.egnyte.com/terms-and-conditions/01-2020</a>	<a href="https://www.egnyte.com/privacy-policy">https://www.egnyte.com/privacy-policy</a>
ESET	EndPoint Protection Software	<a href="https://help.eset.com/eula/?lang=en">https://help.eset.com/eula/?lang=en</a>	<a href="https://www.eset.com/us/privacy/">https://www.eset.com/us/privacy/</a>
Faronics	Software to make computers into Kiosk Mode	<a href="https://www.faronics.com/terms-use">https://www.faronics.com/terms-use</a>	<a href="https://www.faronics.com/privacy-policy">https://www.faronics.com/privacy-policy</a>
Google	Email Provider	<a href="https://policies.google.com/terms?hl=en-US">https://policies.google.com/terms?hl=en-US</a>	<a href="https://policies.google.com/privacy?hl=en">https://policies.google.com/privacy?hl=en</a>
Gozynta	ConnectWise Sync Tool	<a href="https://www.gozynta.com/terms/">https://www.gozynta.com/terms/</a>	<a href="https://www.gozynta.com/privacy/">https://www.gozynta.com/privacy/</a>
Hewlett Packard	Desktop, laptops	<a href="https://www.hp.com/us-en/terms-of-use.html">https://www.hp.com/us-en/terms-of-use.html</a>	<a href="https://www.hp.com/us-en/privacy/privacy-central.html">https://www.hp.com/us-en/privacy/privacy-central.html</a>
HighTail	File Transfer Service	<a href="https://www.hightail.com/terms">https://www.hightail.com/terms</a>	<a href="https://www.hightail.com/terms">https://www.hightail.com/terms</a>
Hostifi	WiFi Management Platform	<a href="https://www.hostifi.com/tos">https://www.hostifi.com/tos</a>	<a href="https://www.hostifi.com/privacy">https://www.hostifi.com/privacy</a>
HP	Hardware Provider	<a href="https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html">https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html</a>	<a href="https://www.hp.com/us-en/privacy/privacy.html">https://www.hp.com/us-en/privacy/privacy.html</a>
Huntress	EndPoint Protection Software	<a href="https://huntress.io/terms_of_service.html">https://huntress.io/terms_of_service.html</a>	<a href="https://www.huntress.com/privacy-policy">https://www.huntress.com/privacy-policy</a>
ID Agent	Dark Web Monitoring	<a href="https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf">https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf</a>	<a href="https://www.idagent.com/privacy-policy/">https://www.idagent.com/privacy-policy/</a>

IngramMicro	Distributor /Cloud Provider	<a href="https://corp.ingrammicro.com/en-us/legal/terms_of_use">https://corp.ingrammicro.com/en-us/legal/terms_of_use</a>	<a href="https://corp.ingrammicro.com/en-us/legal/privacy">https://corp.ingrammicro.com/en-us/legal/privacy</a>
Inky	Email Security	<a href="https://www.inky.com/terms-conditions">https://www.inky.com/terms-conditions</a>	<a href="https://www.inky.com/privacy-policy">https://www.inky.com/privacy-policy</a>
Intermedia	VoIP, E-mail	<a href="https://www.intermedia.com/legal">https://www.intermedia.com/legal</a>	<a href="https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf">https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf</a>
IT Glue	IT Documentation Software	<a href="https://www.itglue.com/terms/">https://www.itglue.com/terms/</a>	<a href="https://www.itglue.com/privacy-policy/">https://www.itglue.com/privacy-policy/</a>
Kaseya	RMM	<a href="https://www.kaseya.com/legal/website-terms-of-use/">https://www.kaseya.com/legal/website-terms-of-use/</a>	<a href="https://www.kaseya.com/legal/kaseya-privacy-statement/">https://www.kaseya.com/legal/kaseya-privacy-statement/</a>
Kaspersky	EndPoint Protection Software	<a href="https://www.kaspersky.com/end-user-license-agreement">https://www.kaspersky.com/end-user-license-agreement</a>	<a href="https://www.kaspersky.com/web-privacy-policy">https://www.kaspersky.com/web-privacy-policy</a>
KnowBe4	Security Awareness Training	<a href="https://www.knowbe4.com/web-site-terms-of-use">https://www.knowbe4.com/web-site-terms-of-use</a>	<a href="https://www.knowbe4.com/website-privacy-notice">https://www.knowbe4.com/website-privacy-notice</a>
LastPass	Password and Identity Management	<a href="https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos">https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos</a>	<a href="https://lastpassapp.com/privacy">https://lastpassapp.com/privacy</a>
Lenovo	Hardware Provider	<a href="https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F">https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F</a>	<a href="https://www.lenovo.com/us/en/privacy/">https://www.lenovo.com/us/en/privacy/</a>
LogMeIn	Remote Access Software	<a href="https://www.logmein.com/legal/terms-and-conditions">https://www.logmein.com/legal/terms-and-conditions</a>	<a href="https://www.logmein.com/legal/privacy">https://www.logmein.com/legal/privacy</a>
MalwareBytes	EndPoint Protection Software	<a href="https://www.malwarebytes.com/eula">https://www.malwarebytes.com/eula</a>	<a href="https://www.malwarebytes.com/legal/privacy-policy">https://www.malwarebytes.com/legal/privacy-policy</a>
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	<a href="https://www.microsoft.com/en-us/legal/terms-of-use">https://www.microsoft.com/en-us/legal/terms-of-use</a>	<a href="https://privacy.microsoft.com/en-us/privacystatement">https://privacy.microsoft.com/en-us/privacystatement</a>
Mitel	VoIP Provider (NOT ON SOLARUS PAPER)	<a href="https://www.mitel.com/legal/mitel-cloud-services-terms-and-conditions">https://www.mitel.com/legal/mitel-cloud-services-terms-and-conditions</a>	<a href="https://www.mitel.com/legal/policies/privacy-policy">https://www.mitel.com/legal/policies/privacy-policy</a>
Nerdio	Cloud Management	<a href="https://privatecloud.getnerdio.com/terms-of-service/">https://privatecloud.getnerdio.com/terms-of-service/</a>	<a href="https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy">https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy</a>

Netgear	Networking , Switching	<a href="https://www.netgear.com/about/terms-and-conditions/">https://www.netgear.com/about/terms-and-conditions/</a>	<a href="https://policy.netgear.com/privacy/privacy.html">https://policy.netgear.com/privacy/privacy.html</a>
Nilear	ConnectWise Billing Integration Tool	<a href="https://www.nilearos.com/">https://www.nilearos.com/</a>	<a href="https://www.nilearos.com/privacy-policy.html">https://www.nilearos.com/privacy-policy.html</a>
PDQ	Software Deployment	<a href="https://www.pdq.com/terms-of-use/">https://www.pdq.com/terms-of-use/</a>	<a href="https://www.pdq.com/privacy-policy/">https://www.pdq.com/privacy-policy/</a>
PII Protect	Security Training	<a href="https://www.breachsecurenow.com/terms-and-conditions/">https://www.breachsecurenow.com/terms-and-conditions/</a>	<a href="https://www.breachsecurenow.com/privacy/">https://www.breachsecurenow.com/privacy/</a>
Proofpoint	Email Protection	<a href="https://www.proofpoint.com/us/legal/license">https://www.proofpoint.com/us/legal/license</a>	<a href="https://www.proofpoint.com/us/legal/privacy-policy">https://www.proofpoint.com/us/legal/privacy-policy</a>
RapidFire	Network evaluation	<a href="https://www.rapidfiretools.com/eula/">https://www.rapidfiretools.com/eula/</a>	<a href="https://www.rapidfiretools.com/privacy-policy/">https://www.rapidfiretools.com/privacy-policy/</a>
Reality Spectrum	Business Consultant	<a href="https://www.realityspectrum.net/">https://www.realityspectrum.net/</a>	N/A
SaaSAlerts	Alerting Platform	<a href="https://saasalerts.com/terms/">https://saasalerts.com/terms/</a>	<a href="https://saasalerts.com/privacy-policy/">https://saasalerts.com/privacy-policy/</a>
ScalePad	Lifecycle Management	<a href="https://app.scalepad.com/pages/terms">https://app.scalepad.com/pages/terms</a>	<a href="https://app.scalepad.com/pages/privacy">https://app.scalepad.com/pages/privacy</a>
Sherweb	CSP	<a href="https://www.sherweb.com/legal/">https://www.sherweb.com/legal/</a>	<a href="https://www.sherweb.com/legal/privacy/">https://www.sherweb.com/legal/privacy/</a>
Smart Deploy	Machine imaging	<a href="https://www.smartdeploy.com/terms-privacy/">https://www.smartdeploy.com/terms-privacy/</a>	<a href="https://www.smartdeploy.com/terms-privacy/">https://www.smartdeploy.com/terms-privacy/</a>
SonicWall	Hardware Security / Firewall	<a href="https://www.sonicwall.com/legal/general-product-agreement/">https://www.sonicwall.com/legal/general-product-agreement/</a>	<a href="https://www.sonicwall.com/legal/privacy-statement/">https://www.sonicwall.com/legal/privacy-statement/</a>
Sophos	Cloud Security	<a href="https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx">https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx</a>	<a href="https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx">https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx</a>
Splashtop	Remote Control software	<a href="https://www.splashtop.com/terms/splashtop">https://www.splashtop.com/terms/splashtop</a>	<a href="https://www.splashtop.com/privacy">https://www.splashtop.com/privacy</a>
Synnex	Distributor /Cloud Provider	<a href="https://www.synnecorp.com/terms/">https://www.synnecorp.com/terms/</a>	<a href="https://www.synnecorp.com/privacy-policy/">https://www.synnecorp.com/privacy-policy/</a>
T3	VoIP	<a href="https://t3com.com/terms-conditions/">https://t3com.com/terms-conditions/</a>	<a href="https://t3com.com/privacy-policy-for-t3-communications-inc/">https://t3com.com/privacy-policy-for-t3-communications-inc/</a>
TeamViewer	Remote Access Software	<a href="https://www.teamviewer.com/en-us/info/commercial-use/">https://www.teamviewer.com/en-us/info/commercial-use/</a>	<a href="https://www.teamviewer.com/en-us/trust-center/world-class-privacy/">https://www.teamviewer.com/en-us/trust-center/world-class-privacy/</a>
TechData	Distributor /Cloud Provider	<a href="https://www.techdata.com/content/visitor/abouttd/conditions.aspx">https://www.techdata.com/content/visitor/abouttd/conditions.aspx</a>	<a href="https://www.techdata.com/privacy/">https://www.techdata.com/privacy/</a>

ThreatLocker	Zero-Trust Network Management	<a href="https://www.ui.com/legal/unifi-elite/termsandconditions/">https://www.ui.com/legal/unifi-elite/termsandconditions/</a>	<a href="https://www.ui.com/legal/privacypolicy/">https://www.ui.com/legal/privacypolicy/</a>
Ubiquiti	Networking, Switching, WiFi	<a href="https://www.ui.com/legal/unifi-elite/termsandconditions/">https://www.ui.com/legal/unifi-elite/termsandconditions/</a>	<a href="https://www.ui.com/legal/privacypolicy/">https://www.ui.com/legal/privacypolicy/</a>
VMWare	Software	<a href="https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf">https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/downloads/eula/universal_eula.pdf</a>	<a href="https://www.vmware.com/help/privacy.html">https://www.vmware.com/help/privacy.html</a>
Wattbox	Hardware Provider	<a href="https://snapone.com/legal/?section=website-terms-of-use">https://snapone.com/legal/?section=website-terms-of-use</a>	<a href="https://www.snapav.com/shop/en/snapav/policies#privacypolicy">https://www.snapav.com/shop/en/snapav/policies#privacypolicy</a>
WhiteLabel	VoIP	<a href="https://www.whitelabelcomm.com/?gclid=EAIaIQobChMlv-rf5OLf9glV3smUCR15cgjLEAAYASAAEgKnofD_BwE">https://www.whitelabelcomm.com/?gclid=EAIaIQobChMlv-rf5OLf9glV3smUCR15cgjLEAAYASAAEgKnofD_BwE</a>	<a href="https://www.whitelabelcomm.com/privacy-policy/">https://www.whitelabelcomm.com/privacy-policy/</a>
WiseSync/ WisePay	CreditCard Processing + Customer Portal	<a href="https://www.wise-sync.com/terms-of-service/">https://www.wise-sync.com/terms-of-service/</a>	<a href="https://www.wise-sync.com/privacy-policy">https://www.wise-sync.com/privacy-policy</a>