



## Schedule of Third-Party Services

This Schedule of Third-Party Services describes the Third-Party Managed IT Services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES, WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S END USER LICENSE AGREEMENTS AND PRIVACY POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's website (or end user agreement) and their privacy policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR END USER AGREEMENT	THIRD-PARTY SERVICE PRIVACY POLICY
Webroot	Antivirus	<a href="https://www.webroot.com/us/en/legal">https://www.webroot.com/us/en/legal</a>	<a href="https://www.webroot.com/us/en/legal/privacy">https://www.webroot.com/us/en/legal/privacy</a>
Acronis	Backup	<a href="https://www.acronis.com/en-us/legal.html">https://www.acronis.com/en-us/legal.html</a>	<a href="https://www.acronis.com/en-us/company/privacy.html">https://www.acronis.com/en-us/company/privacy.html</a>
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Proposal Software and Templates	<a href="https://www.connectwise.com/company/terms">https://www.connectwise.com/company/terms</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
Hewlett Packard	Desktop, laptops	<a href="https://www.hp.com/us-en/terms-of-use.html">https://www.hp.com/us-en/terms-of-use.html</a>	<a href="https://www.hp.com/us-en/privacy/privacy-central.html">https://www.hp.com/us-en/privacy/privacy-central.html</a>
Dell	Desktop, laptops	<a href="https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp">https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp</a>	<a href="https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp">https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp</a>
Webroot	DNS Protection	<a href="https://www.webroot.com/us/en/legal">https://www.webroot.com/us/en/legal</a>	<a href="https://www.webroot.com/us/en/legal/privacy">https://www.webroot.com/us/en/legal/privacy</a>
Watchguard	DNS Protection, Firewalls & Wireless Access Points	<a href="https://www.watchguard.com/wgrd-about/terms-of-use">https://www.watchguard.com/wgrd-about/terms-of-use</a>	<a href="https://www.watchguard.com/wgrd-about/privacy-policy">https://www.watchguard.com/wgrd-about/privacy-policy</a>
Proofpoint	Email Protection	<a href="https://www.proofpoint.com/us/legal/license">https://www.proofpoint.com/us/legal/license</a>	<a href="https://www.proofpoint.com/us/legal/privacy-policy">https://www.proofpoint.com/us/legal/privacy-policy</a>
Authanvil / Kaseya	Multifactor Authentication	<a href="https://www.kaseya.com/legal/website-terms-of-use/">https://www.kaseya.com/legal/website-terms-of-use/</a>	<a href="https://www.kaseya.com/legal/kaseya-privacy-statement/">https://www.kaseya.com/legal/kaseya-privacy-statement/</a>
DUO	Multifactor Authentication	<a href="https://duo.com/legal/terms">https://duo.com/legal/terms</a>	<a href="https://www.cisco.com/c/en/us/about/legal/privacy.html">https://www.cisco.com/c/en/us/about/legal/privacy.html</a>
Continuum	Recovery, RMM Agent	<a href="https://www.connectwise.com/company/terms">https://www.connectwise.com/company/terms</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
Dell	Servers	<a href="https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp">https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp</a>	<a href="https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp">https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp</a>
Intermedia	Voice over IP	<a href="https://www.intermedia.com/legal">https://www.intermedia.com/legal</a>	<a href="https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf">https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf</a>
Zultys	Voice over P	<a href="https://www.zultys.com/terms-and-conditions/">https://www.zultys.com/terms-and-conditions/</a>	<a href="https://www.zultys.com/privacy-policy/">https://www.zultys.com/privacy-policy/</a>
Agilebits	Password	<a href="https://1password.com/legal/terms-of-service/">https://1password.com/legal/terms-of-service/</a>	<a href="https://1password.com/legal/privacy/">https://1password.com/legal/privacy/</a>
Adobe Sign	Digital signatures	<a href="https://www.adobe.com/legal/terms.html">https://www.adobe.com/legal/terms.html</a>	<a href="https://www.adobe.com/privacy.html">https://www.adobe.com/privacy.html</a>
AlertLogic	Managed Detection and Response	<a href="https://www.alertlogic.com/company/legal/terms-of-use/">https://www.alertlogic.com/company/legal/terms-of-use/</a>	<a href="https://www.alertlogic.com/company/legal/privacy-policy/">https://www.alertlogic.com/company/legal/privacy-policy/</a>

Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	<a href="https://aws.amazon.com/service-terms/">https://aws.amazon.com/service-terms/</a>	<a href="https://aws.amazon.com/privacy/?nc1=f_pr">https://aws.amazon.com/privacy/?nc1=f_pr</a>
Autotask PSA	Professional Services Automation	<a href="https://www.datto.com/legal/terms-of-use">https://www.datto.com/legal/terms-of-use</a>	<a href="https://www.datto.com/legal/privacy-policy">https://www.datto.com/legal/privacy-policy</a>
Cisco	Networking, Cloud, and Cybersecurity Solutions	<a href="https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html">https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html</a>	<a href="https://www.cisco.com/c/en/us/about/legal/privacy-full.html">https://www.cisco.com/c/en/us/about/legal/privacy-full.html</a>
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	<a href="https://meraki.cisco.com/support/#policies:tou">https://meraki.cisco.com/support/#policies:tou</a>	<a href="https://meraki.cisco.com/support/#policies:privacy">https://meraki.cisco.com/support/#policies:privacy</a>
Datto	Backup and Disaster Recovery	<a href="https://www.datto.com/legal/terms-of-use">https://www.datto.com/legal/terms-of-use</a>	<a href="https://www.datto.com/legal/privacy-policy">https://www.datto.com/legal/privacy-policy</a>
Duo	Two Factor Authentication	<a href="https://duo.com/legal/terms">https://duo.com/legal/terms</a>	<a href="https://www.cisco.com/c/en/us/about/legal/privacy.html">https://www.cisco.com/c/en/us/about/legal/privacy.html</a>
IT Glue	IT Documentation Software	<a href="https://www.itglue.com/terms/">https://www.itglue.com/terms/</a>	<a href="https://www.itglue.com/privacy-policy/">https://www.itglue.com/privacy-policy/</a>
KnowBe4	Security Awareness Training	<a href="https://www.knowbe4.com/website-terms-of-use">https://www.knowbe4.com/website-terms-of-use</a>	<a href="https://www.knowbe4.com/website-privacy-notice">https://www.knowbe4.com/website-privacy-notice</a>
LogMeIn	Remote Access Software	<a href="https://www.logmein.com/legal/terms-and-conditions">https://www.logmein.com/legal/terms-and-conditions</a>	<a href="https://www.logmein.com/legal/privacy">https://www.logmein.com/legal/privacy</a>
LucidChart	Intelligent Diagramming	<a href="https://lucid.co/legal">https://lucid.co/legal</a>	<a href="https://lucid.co/privacy">https://lucid.co/privacy</a>
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	<a href="https://www.microsoft.com/en-us/legal/terms-of-use">https://www.microsoft.com/en-us/legal/terms-of-use</a>	<a href="https://privacy.microsoft.com/en-us/privacystatement">https://privacy.microsoft.com/en-us/privacystatement</a>
N-able	Integrated Monitoring, Management, Security, and Ticketing	<a href="https://www.n-able.com/legal/terms-of-use">https://www.n-able.com/legal/terms-of-use</a>	<a href="https://www.n-able.com/legal/privacy">https://www.n-able.com/legal/privacy</a>
Qualys	IT Systems and Web Applications	<a href="https://browsercheck.qualys.com/sua.php">https://browsercheck.qualys.com/sua.php</a>	<a href="https://www.qualys.com/company/privacy/">https://www.qualys.com/company/privacy/</a>
ScalePad	Lifecycle Management	<a href="https://app.scalepad.com/pages/terms">https://app.scalepad.com/pages/terms</a>	<a href="https://app.scalepad.com/pages/privacy">https://app.scalepad.com/pages/privacy</a>
Skykick	Cloud Management & Email	<a href="https://www.skykick.com/terms-conditions/">https://www.skykick.com/terms-conditions/</a>	<a href="https://www.skykick.com/privacy-policy/">https://www.skykick.com/privacy-policy/</a>
Sophos	Cloud Security	<a href="https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx">https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx</a>	<a href="https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx">https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx</a>
TruMethods myITProcess	MSP Training & Solutions	<a href="https://www.trumethods.com/terms">https://www.trumethods.com/terms</a>	<a href="https://www.trumethods.com/privacy">https://www.trumethods.com/privacy</a>
Blackpoint Cyber	SOC-as-a-Service	<a href="https://blackpointcyber.com/privacy-policy/">https://blackpointcyber.com/privacy-policy/</a>	<a href="https://blackpointcyber.com/privacy-policy/">https://blackpointcyber.com/privacy-policy/</a>
Zyxel	Firewall, Switch, wireless AP	<a href="https://www.zyxel.com/us/en/Terms-of-Use.shtml">https://www.zyxel.com/us/en/Terms-of-Use.shtml</a> <a href="https://www.zyxel.com/us/en/legal_notices.shtml">https://www.zyxel.com/us/en/legal_notices.shtml</a>	<a href="https://www.zyxel.com/us/en/privacy_policy.shtml">https://www.zyxel.com/us/en/privacy_policy.shtml</a>
Zyxel Nebula	Network device cloud management	<a href="https://bulletin.nebula.zyxel.com/data-policies/NCC_TermsOfUse_20180731.en-us.html">https://bulletin.nebula.zyxel.com/data-policies/NCC_TermsOfUse_20180731.en-us.html</a>	<a href="https://www.zyxel.com/us/en/privacy_policy.shtml">https://www.zyxel.com/us/en/privacy_policy.shtml</a> <a href="https://bulletin.nebula.zyxel.com/data-policies/NCC_DataProcessingAddendum_20180525.en-us.pdf">https://bulletin.nebula.zyxel.com/data-policies/NCC_DataProcessingAddendum_20180525.en-us.pdf</a>
Sherweb Office Protect	Microsoft 365 tenant security and monitoring	<a href="https://www.sherweb.com/legal/">https://www.sherweb.com/legal/</a>	<a href="https://www.sherweb.com/legal/privacy/">https://www.sherweb.com/legal/privacy/</a>

Huntress	Endpoint Intrusion Detection/Threat Hunting	<a href="https://huntress.io/terms_of_service.html">https://huntress.io/terms_of_service.html</a>	<a href="https://www.huntress.com/privacy-policy">https://www.huntress.com/privacy-policy</a>
Hudu	IT Documentation	<a href="https://www.hudu.com/terms.html">https://www.hudu.com/terms.html</a>	<a href="https://www.hudu.com/privacy.html">https://www.hudu.com/privacy.html</a>
ConnectWise Control	Remote access software	<a href="https://www.connectwise.com/company/legal">https://www.connectwise.com/company/legal</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
ConnectWise Automate	Endpoint management & monitoring	<a href="https://www.connectwise.com/company/legal">https://www.connectwise.com/company/legal</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
ConnectWise Manage	PSA	<a href="https://www.connectwise.com/company/legal">https://www.connectwise.com/company/legal</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
BitTitan	Migrations to M365	<a href="https://www.bittitan.com/legal/">https://www.bittitan.com/legal/</a> <a href="https://www.bittitan.com/legal/terms-of-use/">https://www.bittitan.com/legal/terms-of-use/</a>	<a href="https://www.bittitan.com/legal/privacy-policy/">https://www.bittitan.com/legal/privacy-policy/</a>
Breach Secure Now	Cybersecurity awareness training, simulated phishing campaigns, dark web monitoring	<a href="https://www.breachsecurenow.com/terms-and-conditions/">https://www.breachsecurenow.com/terms-and-conditions/</a>	<a href="https://www.breachsecurenow.com/privacy/">https://www.breachsecurenow.com/privacy/</a>
Storio BDR	Backup and disaster recovery	<a href="https://www.storiobdr.com/privacy-policy/">https://www.storiobdr.com/privacy-policy/</a>	<a href="https://www.storiobdr.com/privacy-policy/">https://www.storiobdr.com/privacy-policy/</a>
Veeam	Backup software	<a href="https://www.veeam.com/eula.html">https://www.veeam.com/eula.html</a>	<a href="https://www.veeam.com/privacy-notice.html">https://www.veeam.com/privacy-notice.html</a>
CloudRadial	Customer portal	<a href="https://www.cloudradial.com/terms/">https://www.cloudradial.com/terms/</a>	<a href="https://www.cloudradial.com/privacy/">https://www.cloudradial.com/privacy/</a>
SentinelOne	Anti-virus	<a href="https://www.sentinelone.com/legal/terms-of-service/">https://www.sentinelone.com/legal/terms-of-service/</a> <a href="https://www.sentinelone.com/legal/">https://www.sentinelone.com/legal/</a>	<a href="https://www.sentinelone.com/legal/privacy-policy/">https://www.sentinelone.com/legal/privacy-policy/</a>
BrightGauge	Customer reporting	<a href="https://www.brightgauge.com/terms-of-service">https://www.brightgauge.com/terms-of-service</a>	<a href="https://www.connectwise.com/company/privacy-policy">https://www.connectwise.com/company/privacy-policy</a>
Pax8	Cloud Service Provider (CSP)	<a href="https://www.pax8.com/en-us/resources/terms/">https://www.pax8.com/en-us/resources/terms/</a>	<a href="https://www.pax8.com/en-us/privacy-policy/">https://www.pax8.com/en-us/privacy-policy/</a>
Cognition360	Business Insights and client reporting	<a href="https://intercom.help/cognition360/en/articles/4495679-c360-terms-of-service">https://intercom.help/cognition360/en/articles/4495679-c360-terms-of-service</a>	<a href="https://cognition360.com/privacy-policy/">https://cognition360.com/privacy-policy/</a>